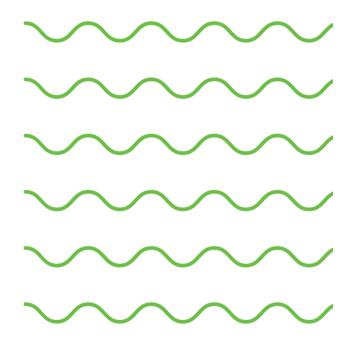




Webex Meetings Security

Jaroslav Martan jmartan@cisco.com Sep 21st 2021



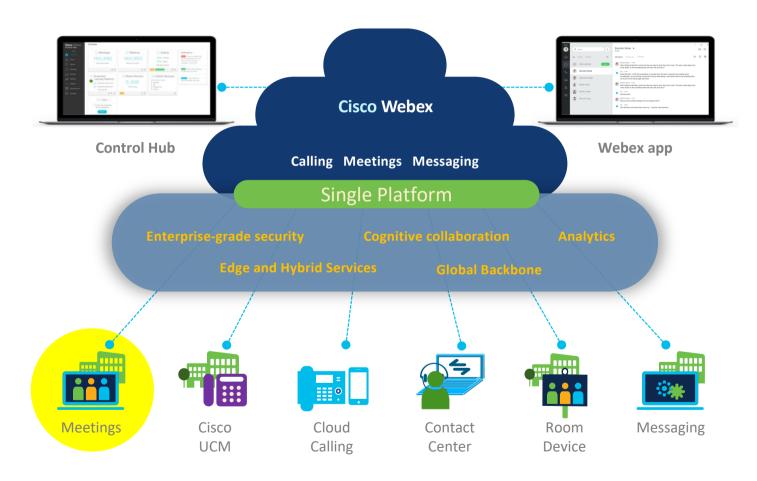
High Level Agenda



- Controlling access to Webex Meetings
- New End to End Encryption for Webex Meetings
- End to End Identity for Webex Meetings
- Summary and Roadmap

Cisco's Commitment to Security

Single Webex Platform – Multiple cloud services





Cisco Webex Meetings and your data

Webex Meetings are ephemeral, and by default we do not persist your meeting content

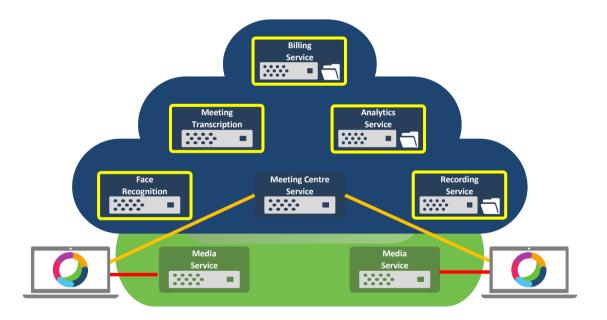
If you chose to record or transcribe your Webex meeting – the content will be securely stored in your region Recordings and transcripts are encrypted using AES-256-GCM

Cisco also stores Billing information and Meeting Analytics information

See Privacy data sheet for details

Intelligent cloud services:

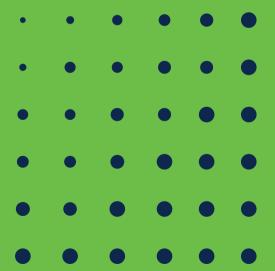
- Face recognition
- Noise detection and suppression
 Meeting transcription
 Are Cisco Webex owned technologies.



https://trustportal.cisco.com/c/dam/r/ctp/docs/privacydatasheet/collaboration/cisco-webex-meetings-privacy-data-sheet.pdf



Controlling access to Webex Meetings



Controlling access to Webex Meetings



- Authenticating Users and Devices
- Securing Access to Webex Meetings
 Planned changes to User Classifications
- Webex Meeting User Interface
 Planned changes to Lobby and Roster List user details for E2E Encrypted Meetings

Webex Meetings: Authenticating Users and Devices

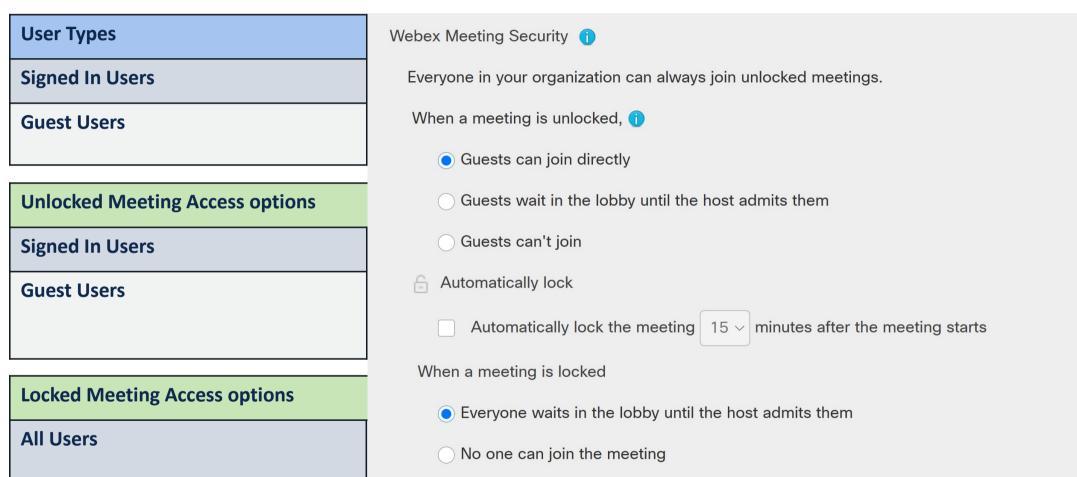
Device Type	Sign In/ Authentication Methods	
Webex app	Webex Identity	Enterprise IdP (SSO)
Webex Web app	Webex Identity	Enterprise IdP (SSO)
Cloud registered Webex Room devices	Webex Identity (Device Onboarding + Machine Account)	
PSTN user	Webex Identity (CLID + Audio PIN)	
SIP device	Enterprise domain (CA signed certificate on Expressway-E/ SIP Edge device (SBC) – Mutual TLS to Webex Cloud	

Benefits of User and Device Sign In/Authentication for Webex Meetings:

- Secure access to meetings for Users in your Webex organization
- Simplifies access to your Webex Meetings:
 - Authenticated users can join unlocked meetings directly Unauthenticated user meeting access can be controlled

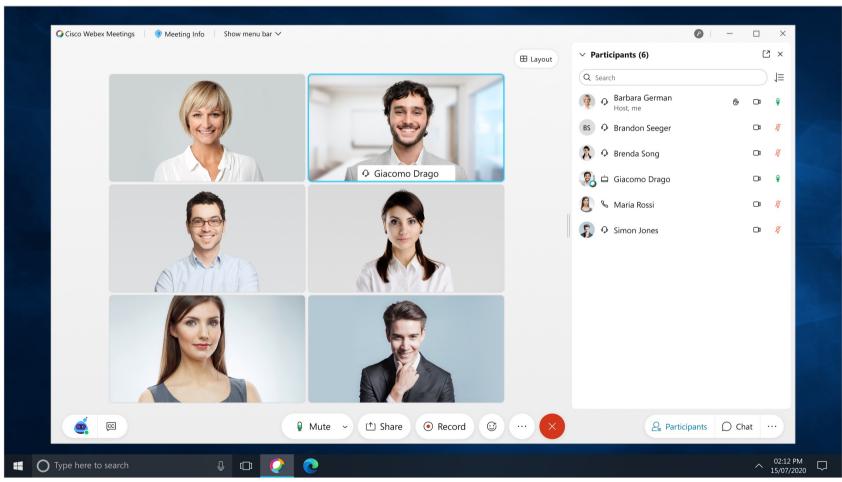


Securing Access to Webex Meetings Current User Types (Control Hub Admin)



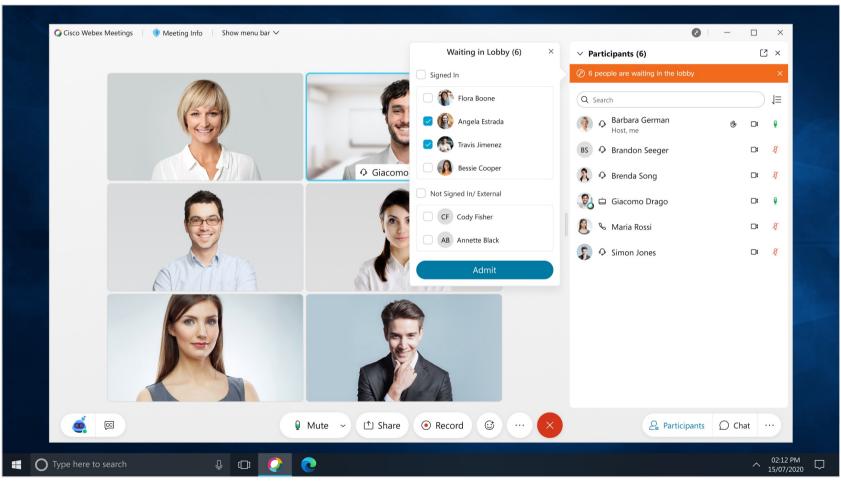


Current Webex Meetings UX Meeting Roster User Details



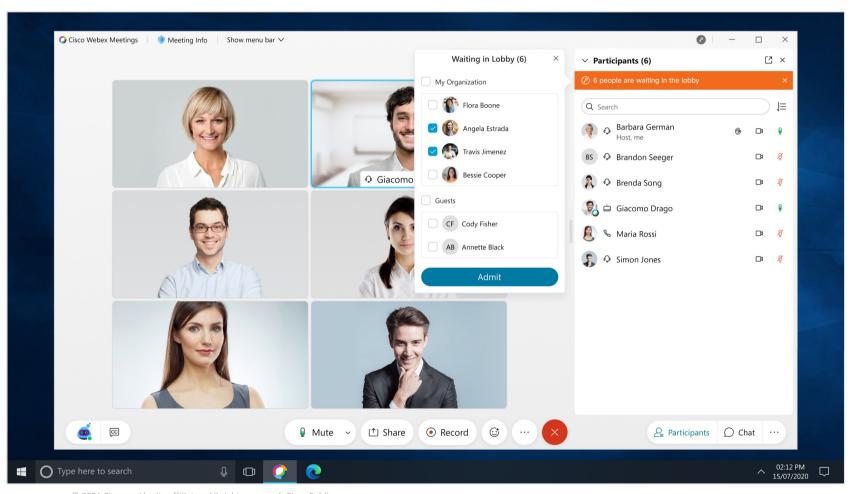


Current Webex Meetings UX Meeting Lobby User Categories



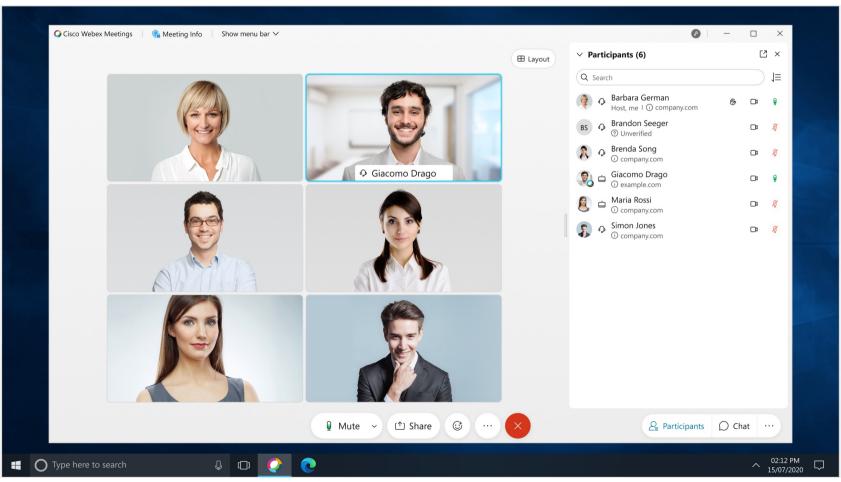


Standard Encrypted Webex Meetings UX Planned change to Webex Meeting Lobby User Categories



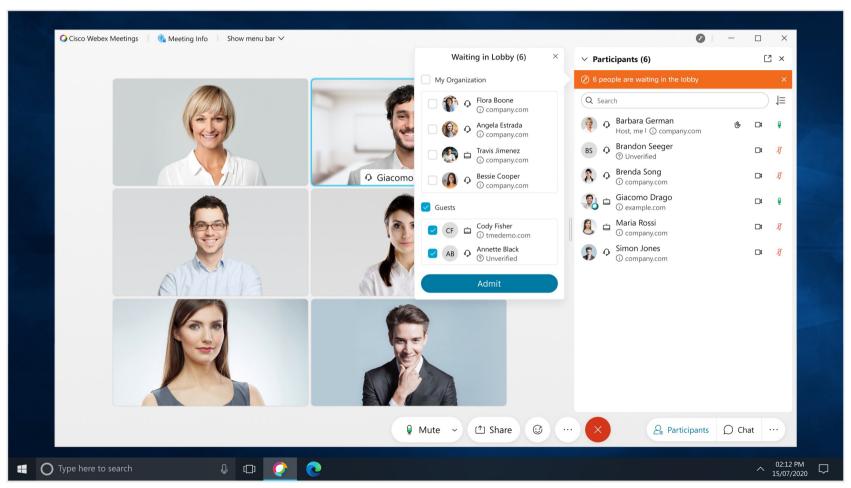


Zero Trust Security for Webex Meetings E2E Encrypted Meeting Roster List - New User Details





Zero Trust Security for Webex Meetings E2E Encrypted Meeting Lobby - New User Details





End to End Encryption

What is End to End Encryption?

https://en.wikipedia.org/wiki/End-to-end_encryption

"End-to-end encryption (E2EE) is a system of communication where only the

There are many definitions of End to End Encryption.... But in simple layman's terms....

End to End Encryption is where your service provider does not have your encryption key and cannot decrypt your content

End-to-end encryption: The encryption of information at its origin and decryption at its intended destination without any intermediate decryption.



End to End Encryption

High Level Agenda



Question:

How do you know that your Meetings Provider does not have your meeting encryption key?

Answer:

If you never exchange the actual meeting encryption key, and your provider cannot intercept your signalling without your knowledge

Webex Meetings End to End Encryption

Detailed Agenda



- Encryption for Webex Meetings today
- Zero Trust Security :

E2E Encryption and E2E Identity for Meetings

Zero Trust Security : E2E Encrypted Meetings

MLS key packages and certificates

Webex Meetings – New User Experience

MLS operation – meeting participant join and leave

S-Frame Encryption

Meeting Security Codes

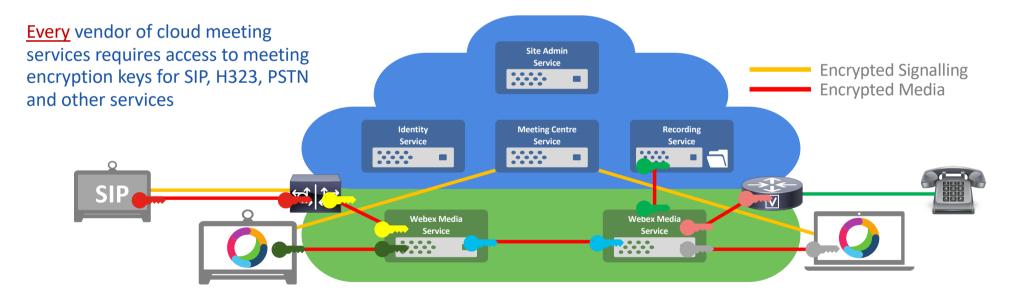
Encryption for Webex Meetings today

- Standard Encrypted Meetings
- E2E Encrypted Meetings

Encryption for standard Webex Meetings

With standard Webex Meetings, all signalling and media in the Webex cloud is encrypted Webex apps and devices use encrypted signalling and encrypted media SIP devices can encrypt signalling and media, PSTN audio is encrypted by the Webex cloud

With standard Webex Meetings, the cloud needs to access to encryption keys to decrypt SRTP media from SIP devices, PSTN gateways and for other services such as recording



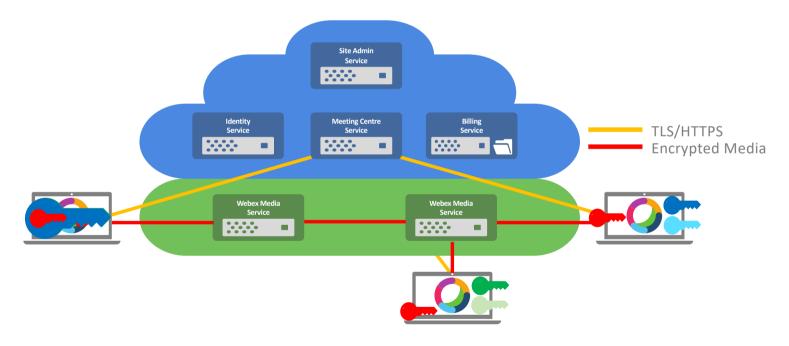


Confidential End-to-End Encrypted Webex Meetings

With E2E encrypted Meetings, the Webex cloud does not have access your meeting encryption key

The meeting encryption key is generated by the meeting host's Webex app

The meeting host encrypts the meeting key with participant's public and securely returns it over TLS



Cisco introduced E2E Encryption for Webex Meetings in 2008



Zero Trust Security for Webex Meetings

New

End to End Encryption & End to End Identity



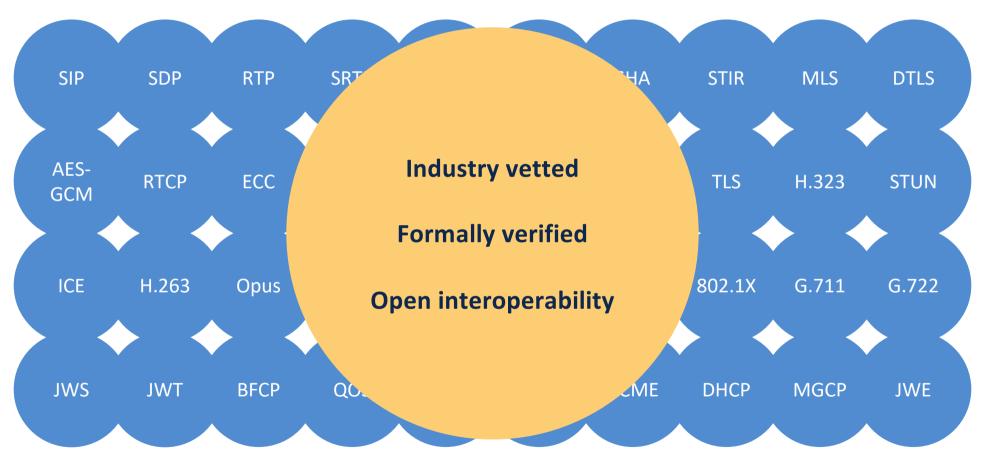


Zero-Trust Security: Strengthening and extending E2E Encryption for Webex Meetings



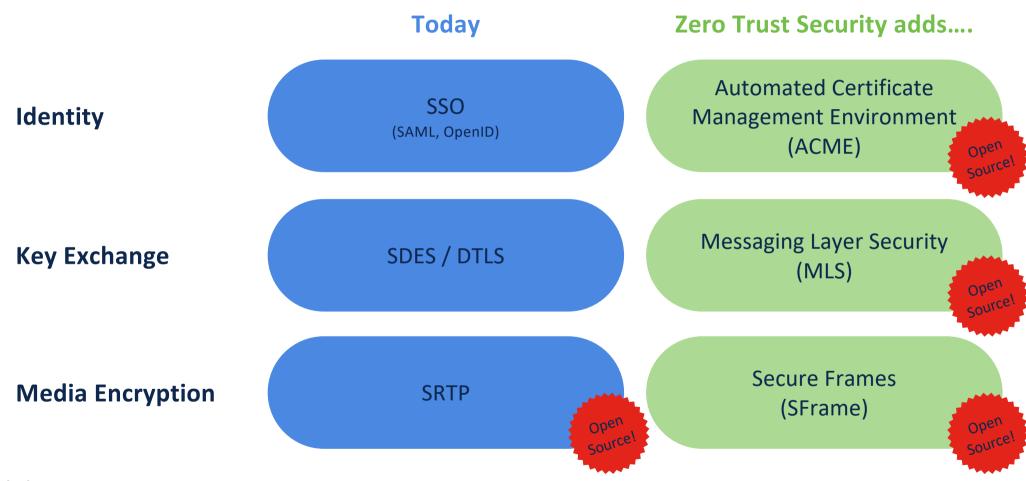


Cisco's engagement in standards-based innovation





New Standards for E2E Encrypted Webex Meetings



New Standards for E2E Encrypted Webex Meetings

Messaging Layer Security (MLS)

Developed as a security layer for E2E encrypting group messaging.

Repurposed for Webex Meetings E2E encryption.

Certificates are used by MLS to identify meeting participants and as part of the MLS E2E encryption key generation process

https://tools.ietf.org/html/draft-ietfmls-architecture-05 https://tools.ietf.org/html/draft-ietfmls-protocol-11 Secure Frames (SFrame)

Secure Media Frames provides an extra layer of authenticated encryption for media.

The media frame is encrypted before being placed into individual SRTP payloads

SFrame uses MLS to provide the encryption keys that each meeting participant needs

https://tools.ietf.org/html/draftomara-sframe https://tools.ietf.org/html/draftbarnes-sframe-mls-00 Automated Certificate

Management Environment

(ACME)

The ACME protocol is used to generate user and device identity certificates. ACME automatically handles Certificate Signing Requests sent to Certificate Authorities

Device Cert. name validation via public DNS server name check

Username validation via SAML assertion from a federated IdP

https://tools.ietf.org/html/rfc8555 https://tools.ietf.org/html/draftbiggs-acme-sso-00



Webex Meetings E2E Encryption Implementations Feature Comparison

	Webex E2E Encryption (Today)	Webex E2E Encryption with Zero Trust Security	
Based on standards track protocols	No	Yes	
Encryption key traverses the cloud ?	Yes (Encrypted and sent over TLS)	No – Only meta data sent over TLS	
Personal Meeting Rooms	No	Yes	
Join Before Host	No	Yes	
Lobby	No	Yes	
Webex Web app	No	Planned	
Video Device support	No (SRTP: Requires Webex key access)	Yes – Webex cloud registered devices	
SIP devices	No (SRTP: Requires Webex key access)	No (SRTP: Requires Webex key access)	
PSTN	No (SRTP: Requires Webex key access)	No (SRTP: Requires Webex key access)	
Network Based Recording	No (SRTP: Requires Webex key access)	No (SRTP: Requires Webex key access)	
Transcripts, Speech Recognition	No (SRTP: Requires Webex key access)	No (SRTP: Requires Webex key access)	
Live streaming	No (SRTP: Requires Webex key access)	No (SRTP: Requires Webex key access)	

End to End Encryption from <u>all</u> meetings service providers share a common limitation in that SRTP based apps and devices cannot be supported - As this gives your provider access to the meeting encryption key



Rolling Out Zero Trust Security based E2E Encrypted Meetings

Requires no administrator or end user changes:

- 1) Cloud registered Webex Room devices will be upgraded to support E2E Encryption
- 2) The Webex app will be upgraded to support both forms of E2E encryption
- 3) Cluster by cluster enablement of Zero Trust E2E Encryption in the Webex cloud
- 4) When the cloud migration is completed, old E2E Encryption will be removed from the Webex app

MLS requires that all apps and devices have identity certificates

In this first phase, with End to End Encryption only, for zero touch roll-out:

The Webex CA will generate and distribute identity certificates to Webex apps and Webex Room devices



Zero Trust Security for Webex Meetings

New

End to End Encryption





MLS for E2E Encrypted Webex Meetings

Messaging Layer Security (MLS)

Developed as a security layer for E2E encrypting group messaging.

Repurposed for Webex Meetings E2E encryption.

Identity Certificates are used by MLS (in MLS key packages) to identify meeting participants and as part of the MLS E2E encryption key generation process

https://tools.ietf.org/html/draft-ietfmls-architecture-05 https://tools.ietf.org/html/draft-ietfmls-protocol-11





MLS uses "key packages" to identify users and to generate new meeting encryption keys as participants join and leave the meeting

Each MLS key package contains:

- The meeting participant's Identity Certificate
- A tree hash value that represents the cryptographic group state and credentials of the group members (meeting participants)
- An identifier for the current version of the meeting encryption key

Each meeting participant signs their key package with their private key, so that other meeting participants can verify its authenticity













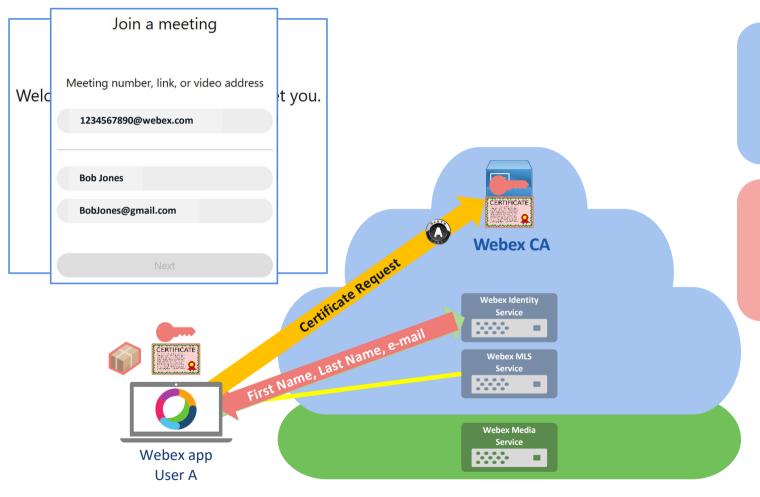
Zero Trust Security for Webex Meetings: Phase 1 New Webex E2E Encryption

User/Device Authentication and Identity Certificates

User/Device Type	Authentication	Certificate Authority	Lobby/Roster User status
Webex app	Not Signed In (Meeting Join without Sign In)	Webex CA	(Hover on icon for CA and Cert details)
Webex app	Webex Identity service	Webex CA	i example.com (Hover on icon for CA and Cert details)
Webex app	Enterprise IdP (SSO)	Webex CA	i example.com (Hover on icon for CA and Cert details)
Webex Cloud registered Device	Machine Account	Webex CA	i example.com (Hover on icon for CA and Cert details)



Users who have Not Signed In: Webex CA Identity Certificates:

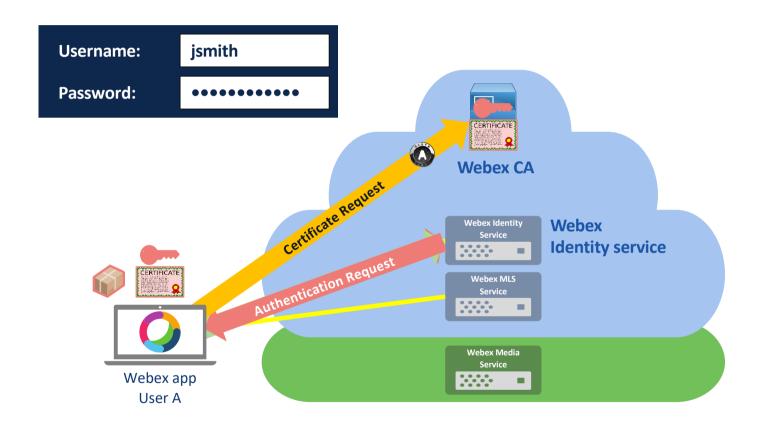


Users who have Not Signed In are assigned a temporary UUID and OAuth access token

Users who have Not Signed In are listed as **Unverified** in the Meeting Lobby and Roster List

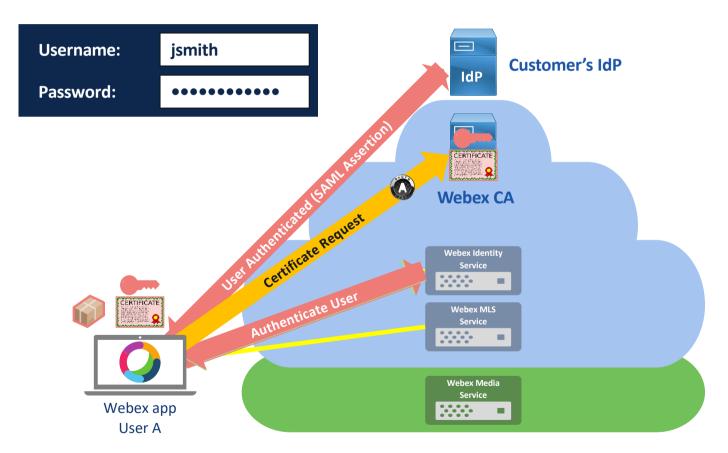
Meeting Host has Admit/Eject controls

Users Signing In with the Webex Identity service : Webex CA Identity certificates



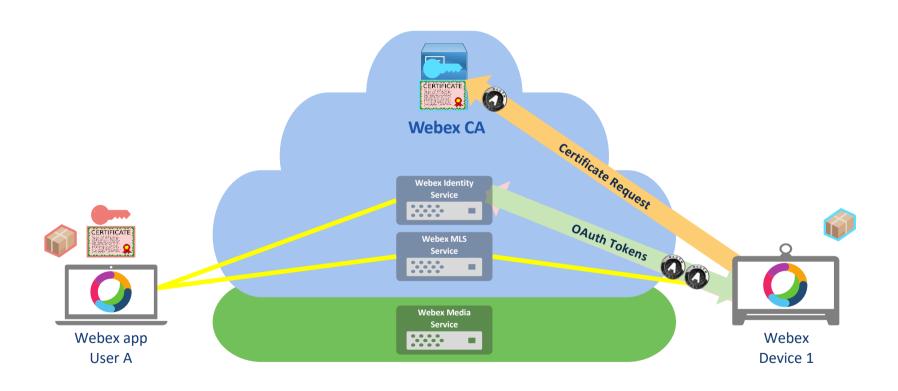


SSO Users - Signing In with their Enterprise IdP : Webex CA Identity certificates





Webex cloud registered Devices (Machine account authentication with Webex Identity service) Webex CA Identity certificates

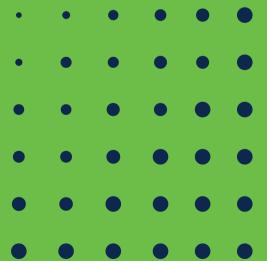




Zero Trust Security for Webex Meetings

New

End to End Encryption User Experience



Zero Trust Security for Webex Meetings New Meeting Security icons: Encrypted/ E2E Encrypted



Encrypted Meeting:

Webex app, Webex Room devices, SIP devices, PSTN Network based: Recording, Transcription, Speech Recognition, Closed Captions, Webex Assistant etc

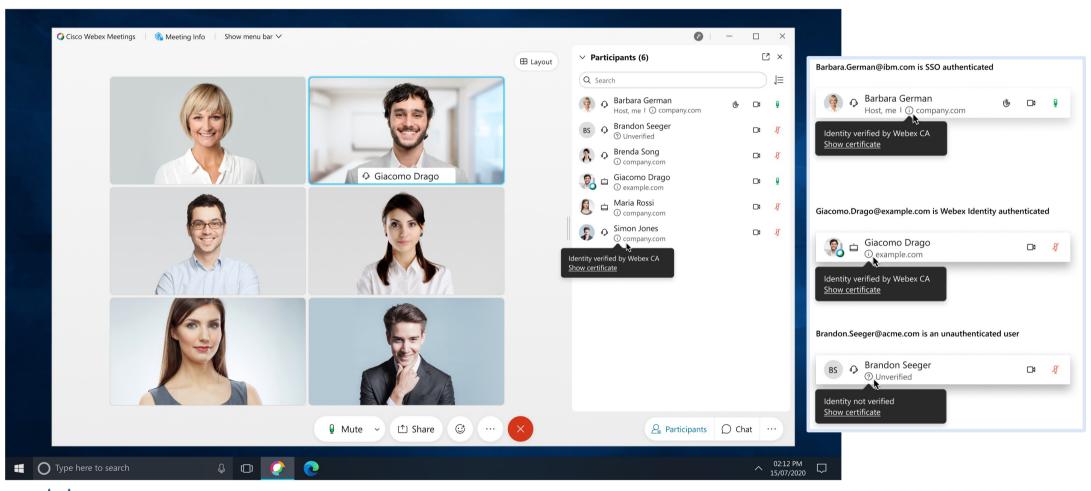


End to End Encrypted Meeting:

Webex app, Cloud registered Webex Room devices only No SIP devices or PSTN users No Network Services

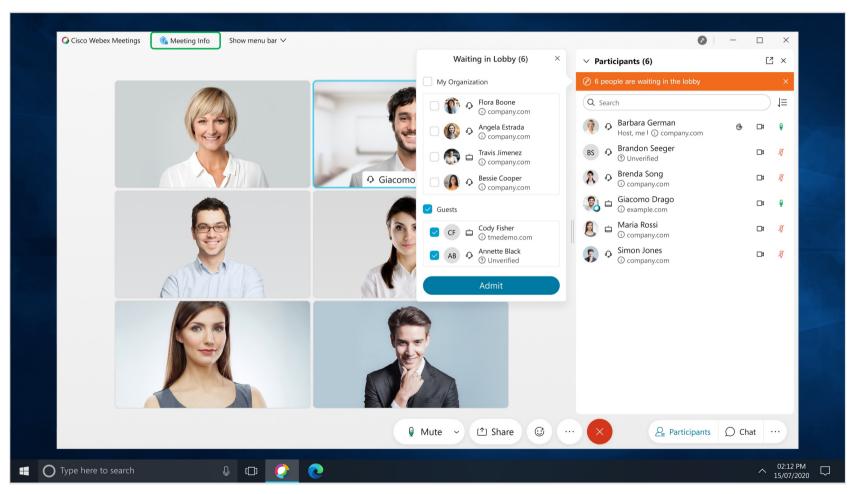


Zero Trust Security for Webex Meetings E2E Encrypted Meeting Roster List - New User Details



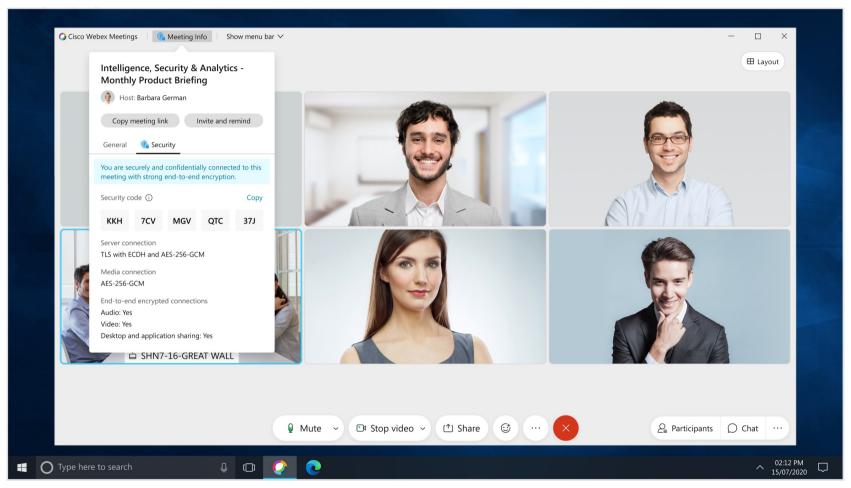


Zero Trust Security Webex Meetings E2E Encrypted Meeting Lobby - New User Details





Zero Trust Security for Webex Meetings E2E Encrypted Meeting Security Information





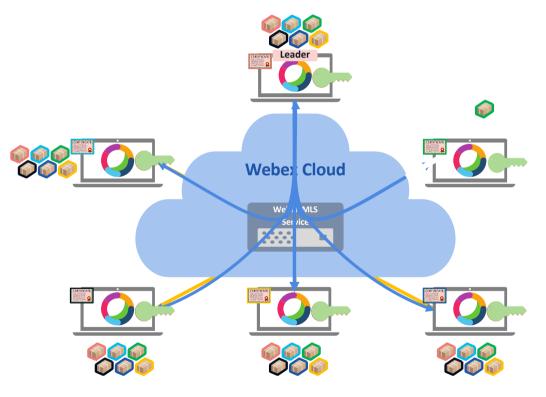
Zero Trust Security for Webex Meetings

MLS and SFrame details

MLS Operation: Meeting Participant Join



MLS key package: contains the participant's certificate and other meta data used for identity verification and meeting encryption key generation.



New meeting participants send their key package to the meeting leader (In MLS, the leader does not need to be the Meeting Host)

The meeting leader shares the new participant's key package with the other participants.

The meeting leader shares the existing meeting participants' key packages with the new participant.

All meeting participants generate a new meeting encryption key

(MLS uses timers to reduce key churn when large numbers of participants join the meeting in a short time interval)

A new meeting encryption key is created when participants join or leave the meeting



SFrame for E2E Encrypted Webex Meetings

Secure Frames (SFrame)

Secure Media Frames provides an extra layer of authenticated encryption for media.

The whole media frame is encrypted before being placed into individual SRTP payloads

SFrame uses MLS to provide the encryption keys that each meeting participant needs

https://tools.ietf.org/html/draftomara-sframe https://tools.ietf.org/html/draftbarnes-sframe-mls-00

SFrame encryption cipher AES-256-GCM

Double Encryption process

- 1) Unencrypted media frame
- 2) Packetize unencrypted media frame
- 3) Encrypt packets using SFrame E2E Meeting Encryption key
- 4) Encrypted SFrame packets -> Encrypted with SRTP keys
- 5) Media meta data moved to SRTP header extension (authenticated)

Encrypted SFrame format:

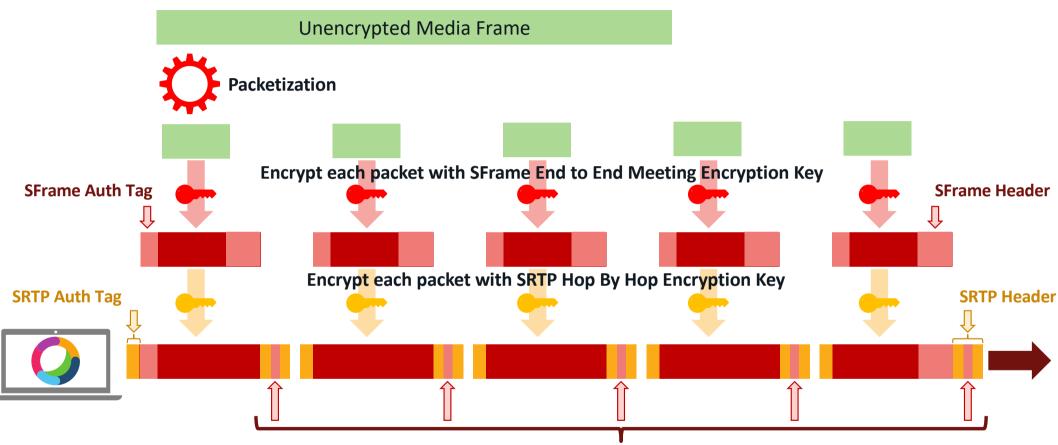
SFrame header – Frame counter (used for encryption IV) - Key Id SFrame Encrypted Media SFrame authentication tag

Authenticated SRTP header extension

Speaker volume indication (used by Webex media servers to switch media without decrypting SFrame content)



Secure Frames (SFrame)



SFrame media metadata (e.g. speaker volume) in RTP Header Extension allows Webex media servers to switch data without needing to decrypt the SFrame content



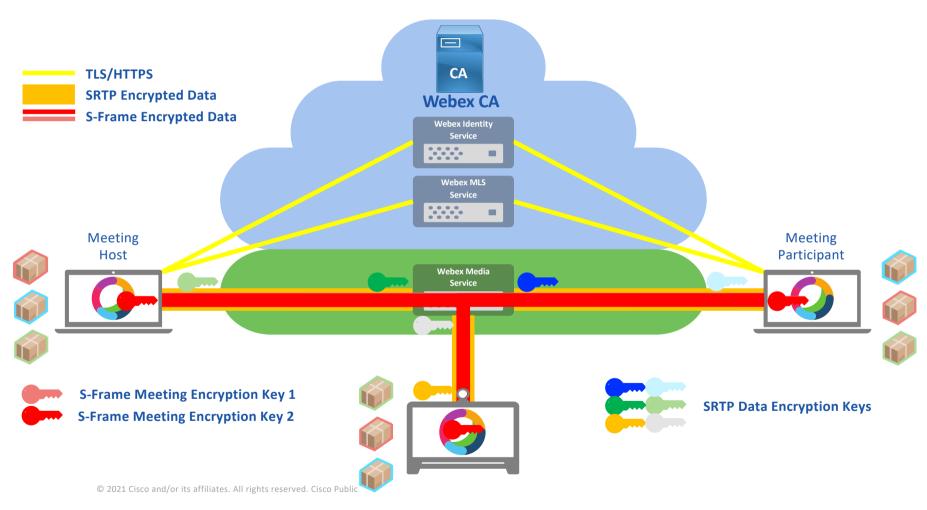
Zero Trust Security for Webex Meetings

Combined MLS and SFrame operation





Zero Trust Security for Webex Meetings – E2E Encryption MLS and SFrame operation





Zero Trust Security for Webex Meetings

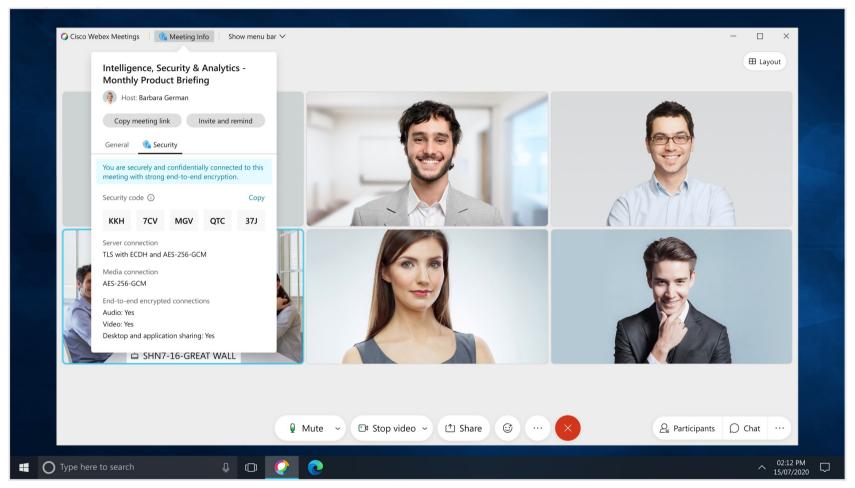
New

End to End Encryption

Meeting Security Codes

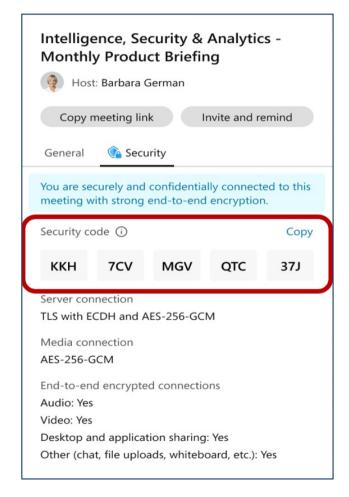


Zero Trust Security for Webex Meetings E2E Encrypted Meetings - Meeting Security Code





Meeting Security Codes – Protecting against MITM attacks



The meeting security code is displayed to all meeting participants. If they all have the same value, then they know they have not been intercepted and impersonated by an attacker (Meddler In The Middle (MITM) attack)

The Webex E2E Encrypted Meeting Security code is derived from all participants' MLS key packages

If participants have the same code, they know they agree on all aspects of the group, including the group's secrets and the current participant list.

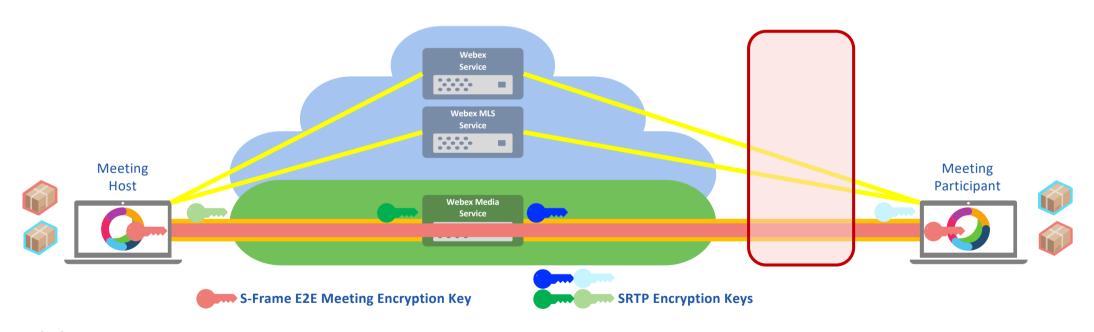
This value changes every time the group key changes, which is at least on every join/leave.



Meeting Security Codes – Protecting against MITM attacks

What a MITM attacker needs to get access to :

Your encrypted media – SRTP encryption keys, all MLS E2E Meeting Encryption keys Your TLS connections to Webex, including the MLS service and all MLS key packages





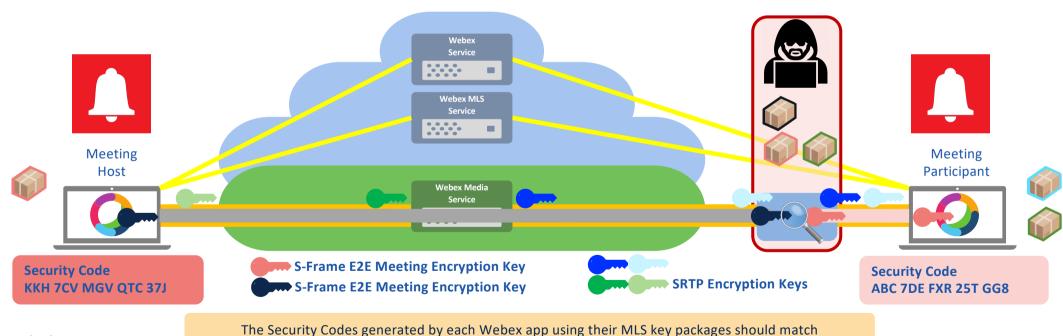
Meeting Security Codes – Protecting against MITM attacks

What a MITM attacker needs access to:

Your encrypted media – SRTP encryption keys, all MLS E2E Meeting Encryption keys Your TLS connections to Webex, including the MLS service and all MLS key packages

To impersonate you – At a minimum, a MITM attacker needs to:

Intercept all MLS key packages and replace them with their own



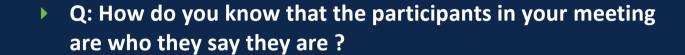
Zero Trust Security for Webex Meetings

New

End to End Identity

End to End Identity





- A: You do not rely on your meetings provider to authenticate users, or to provide identity certificates for users or devices
- You authenticate your Users using your Enterprise IdP
- **External participants can be authenticated using their Enterprise IdP**
- Identity Certificates are generated by a non Cisco CA

Webex Meetings - End to End Identity

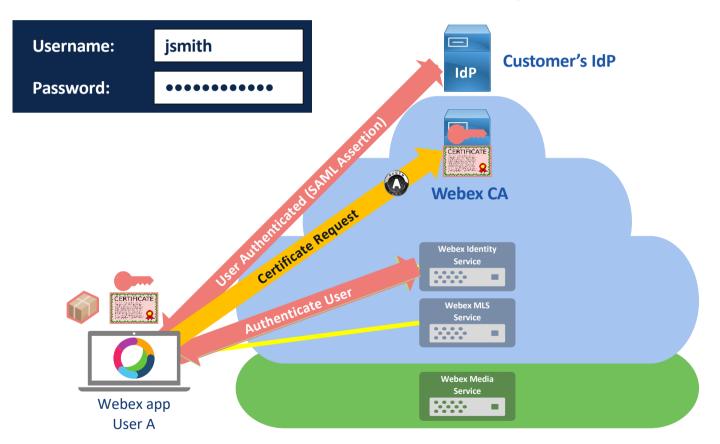
Detailed Agenda



- **ACME detail**
- **E2E Identity Identity Certificates from a non Cisco CA**
- **Webex Meetings New User Experience**



Review: New Webex E2E Encryption Phase 1 SSO Users authenticating with their Enterprise IdP: Webex CA Identity certificates





ACME for E2E Identity with Webex Meetings

Automated Certificate

Management Environment

(ACME)

The ACME protocol is used to generate user and device identity certificates. ACME automatically handles Certificate Signing Requests sent to Certificate Authorities

Device certificate name validation via public domain name check

User CSR validation via SAML assertion from a federated IdP

https://tools.ietf.org/html/rfc8555 https://tools.ietf.org/html/draftbiggs-acme-sso-00 ACME is protocol that can be used by a Certificate Authority and a Certificate applicant to automate the process of identity verification and certificate issuance...

RFC 8555

Describes an automated validation procedure that allows domain-name based certificates (e.g. device1.cisco.com) to be obtained without user intervention.

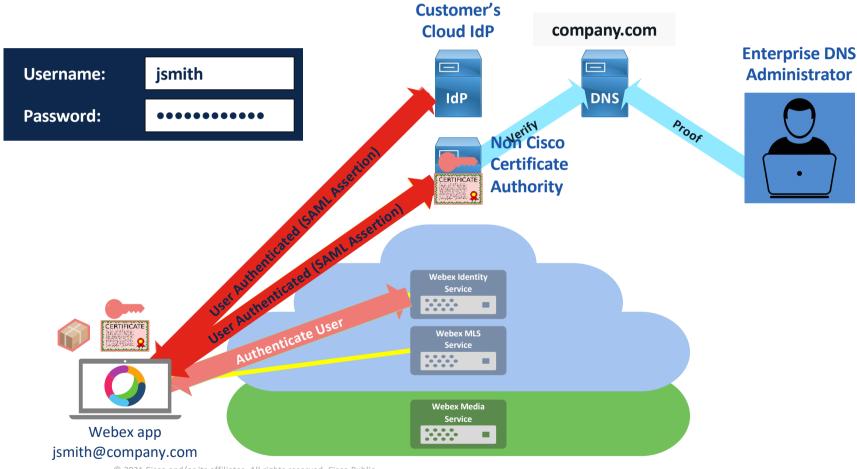
Draft-biggs-acme-sso

Extends the ACME protocol to enable the ACME service to validate a client's control of an email identifier (e.g. bob@cisco.com) using single sign-on (SSO) technologies



New – Webex End to End Identity Verification

SSO Users authenticating with their Enterprise IdP Using ACME to request a signed User Identity certificate from a non Cisco CA

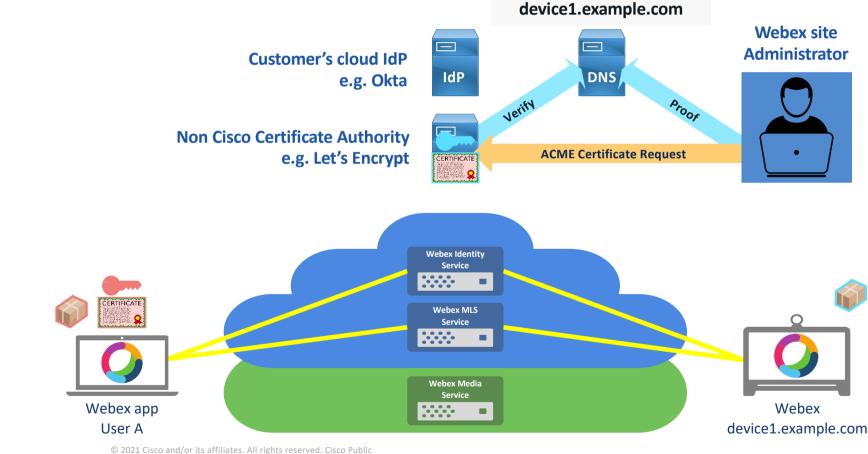




New – Webex End to End Identity Verification

Webex device using ACME to request a signed Certificate from a non Cisco CA

Device Identity



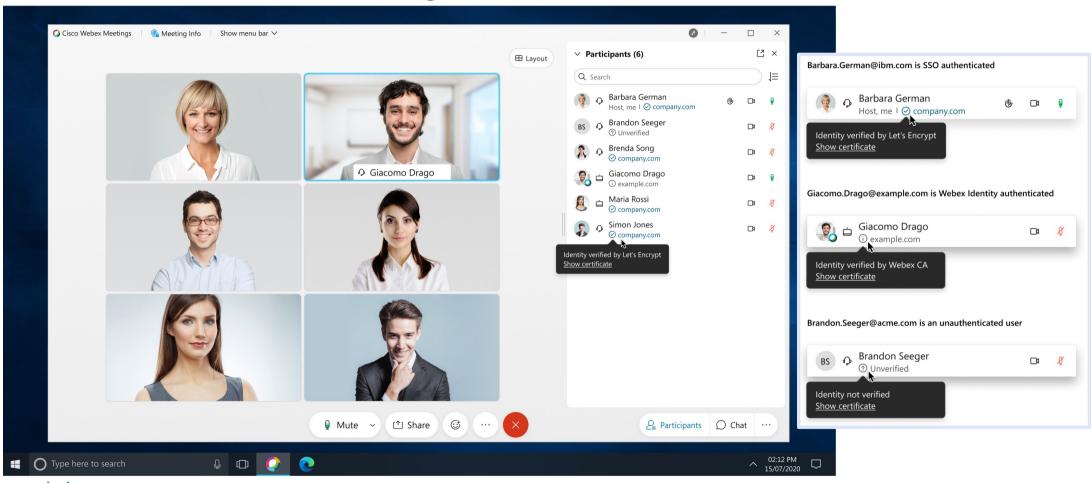
Zero Trust Security for Webex Meetings : Phase 2 Webex E2E Identity

User/Device Authentication and Identity Certificates

User/Device Type	Authentication	Certificate Authority	Lobby/Roster User status
Webex app	Not Signed In / Un-Authenticated (Meeting Join without Sign In)	Webex CA	? Unverified (Hover on icon for CA and Cert details)
Webex app	Webex Identity service or Enterprise IdP (SSO)	Webex CA	i example.com (Hover on icon for CA and Cert details)
Webex app	Enterprise IdP (SSO)	Non Cisco CA	(Hover on icon for CA and Cert details)
Webex Cloud registered Device	Machine Account	Webex CA	i example.com (Hover on icon for CA and Cert details)
Webex Cloud registered Device	Machine Account	Non Cisco CA	(Hover on icon for CA and Cert details)

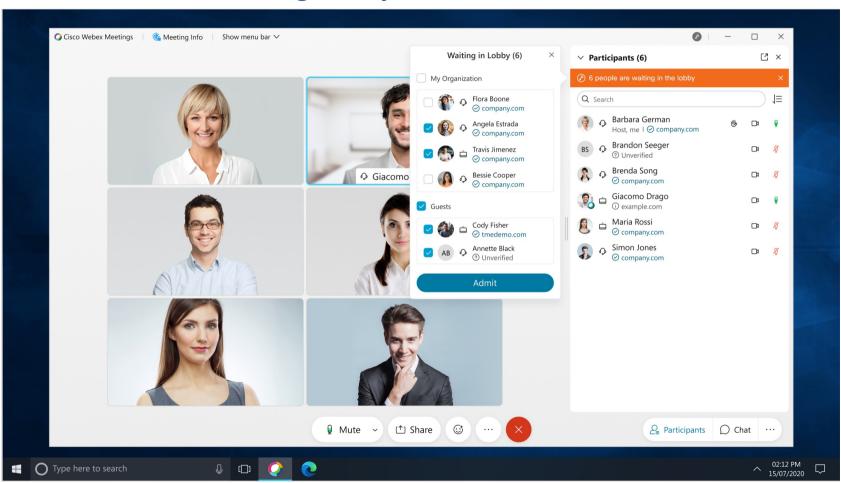


Zero Trust Security for Webex Meetings: Phase 2 Webex E2E Identity Meeting Roster - New User Details



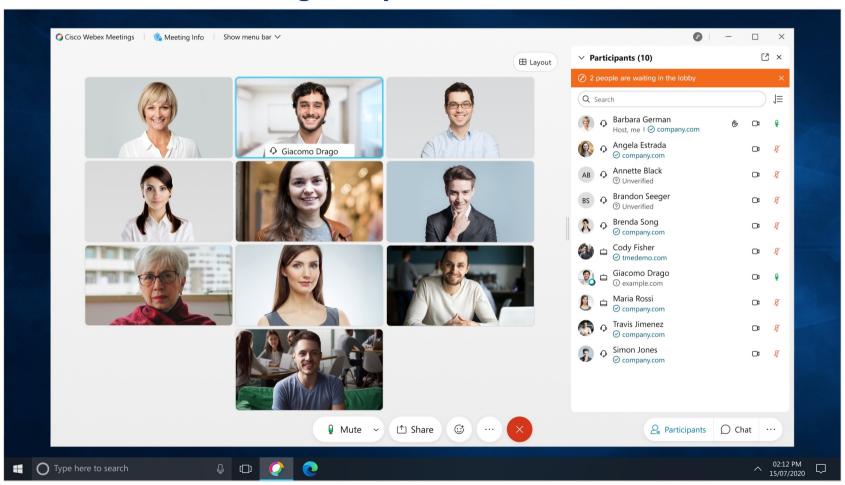


Zero Trust Security for Webex Meetings: Phase 2 Webex E2E Identity Meeting Lobby – New User Details



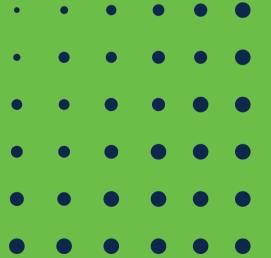


Zero Trust Security for Webex Meetings: Phase 2 Webex E2E Identity Meeting Lobby – New User Details





Summary and Roadmap



Zero Trust Security for Webex Meetings Summary and Roadmap

Phase 1

- Standards based Crypto
- New E2E Encryption
- Webex app + Devices
- Free to all customers

Available Today

Phase 2

- ACME based Cert Request
- E2E Verified Identity
- Webex app + Devices
- Customer IdP and CA

EFT Q2 CY2021 Roll-Out Q3 CY2021 Open Ecosystem

Decentralized Identity

Zero Trust
Security
Everywhere



Zero Trust Security for Webex Meetings

MLS crypto validation and analysis Code repository – MLS and SFrame

Formal Models and Verified Protocols for Group Messaging: Attacks and Proofs for IETF MLS

https://hal.inria.fr/hal-02425229/document

Security Analysis and Improvements for the IETF MLS Standard for Group Messaging

https://eprint.iacr.org/2019/1189.pdf

Code Repository – SFrame implementation

https://github.com/cisco/sframe

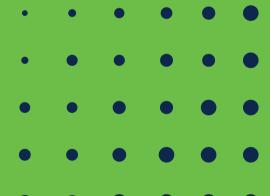
Code Repository – MLS implementation

https://github.com/cisco/mlspp



Online Documents:

Webex Meetings Security



Security is an integral part of any cloud collaboration sale



- Use this presentation to inform your customers about our new security capabilities for Webex Meetings
- Use existing Webex Security TDM presentations on Sales Connect to educate your customers
- Share existing Webex Security whitepapers with your customers



Webex Meetings Security – Documentation

Zero Trust Security for Webex White Paper

https://www.cisco.com/c/en/us/solutions/collateral/collaboration/white-paper-c11-744553.html

Webex Meetings Security White Paper

https://www.cisco.com/c/en/us/products/collateral/conferencing/webex-meeting-center/white-paper-c11-737588.html

Webex app – Security White Paper

https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/esp/Cisco-Webex-Apps-Security-White-Paper.pdf

Data Handling and Privacy for Cognitive

https://www.cisco.com/c/en/us/solutions/collateral/collaboration/white-paper-c11-742369.html

Webex Meetings Privacy Data Sheet

https://trustportal.cisco.com/c/dam/r/ctp/docs/privacydatasheet/collaboration/cisco-webex-meetings-privacy-data-sheet.pdf

Network Requirements for Webex Services

https://collaborationhelp.cisco.com/article/WBX000028782

How End to End Encryption works

https://help.webex.com/en-us/WBX44739/What-Does-End-to-End-Encryption-Do



Key Takeaways



- Zero Trust Security =
 Stronger Security for Webex Meetings
- New End to End Encryption for all
- Optional End to End Identity
- End to End Encryption today
- End to End Identity EFT Q2 CY2021
 Roll Out Q3 CY2021

Thank You

#