CISCO

Cisco Tech Club



Intuitivní a holistický přístup ke správě a orchestraci edge-to-cloud prostředí organizací

Miloš Pavlík Cisco TSA

Impact of digital transformation

Applications

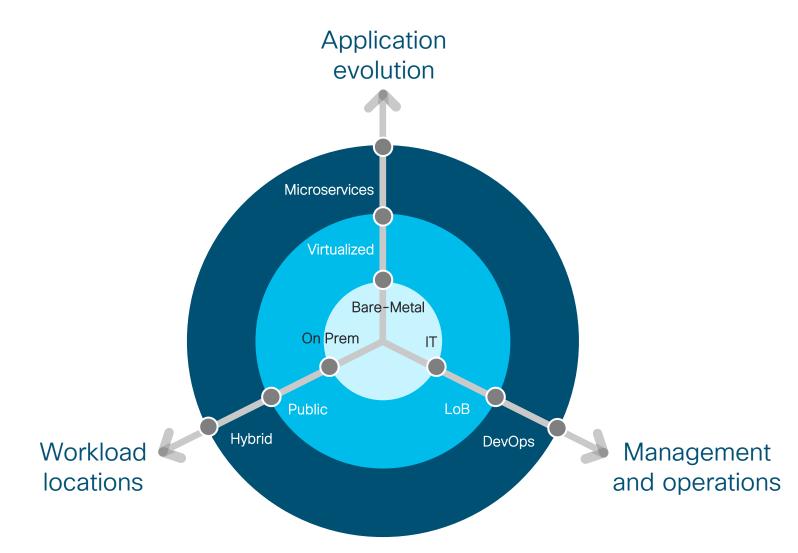
are the new business drivers.

Developers

are the new customers.

Multicloud

is the new DC paradigm.



Infrastructure Management Challenges

- How many tools/processes are needed to manage the infrastructure?
- What issues need my attention?
- Where "else" do I need to look for information (e.g., release notes)



Traditional management

"Building a monster to manage the monster"

Infrastructure Operations Challenges we are Addressing



Distributed apps and IT

Physical and virtual sprawl, IoT, microservices



Human limitations

Scale, speed, complexity that make modern data centers unmanageable



Traditional management

"Building a monster to manage the monster"

Strategy for next-generation systems management



Use the cloud

Connect everything



Analyze the telemetry

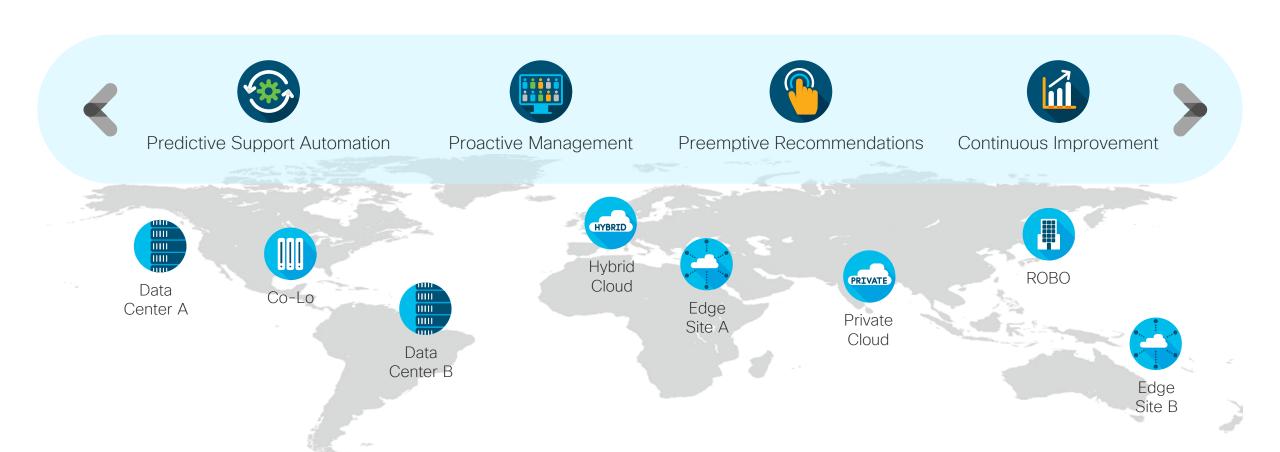
Create actionable insight



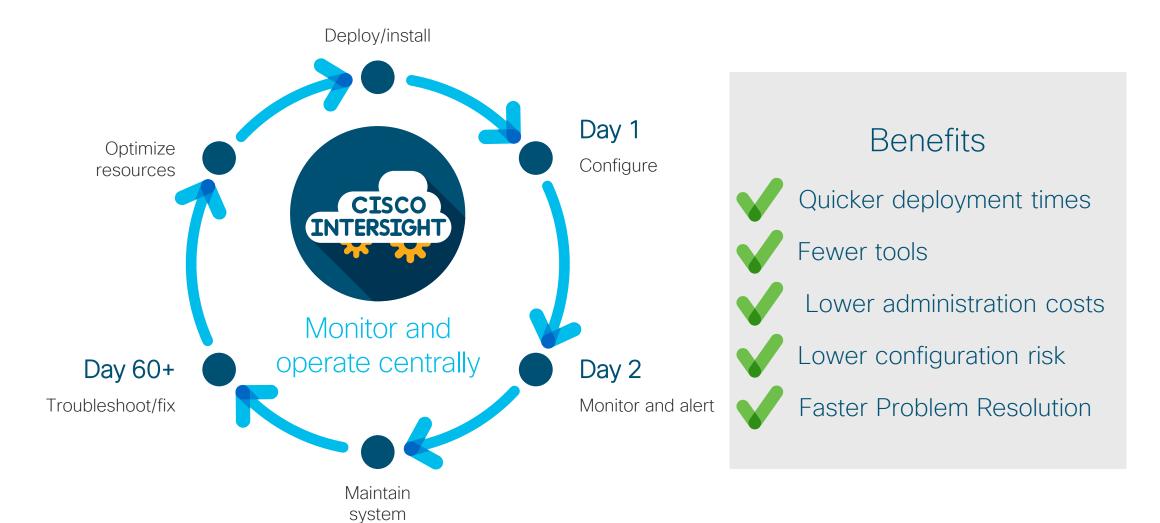
Combine insight with automation

Have machines manage machines

Proactive systems management anywhere



Cisco Intersight: Connect and Use the Data

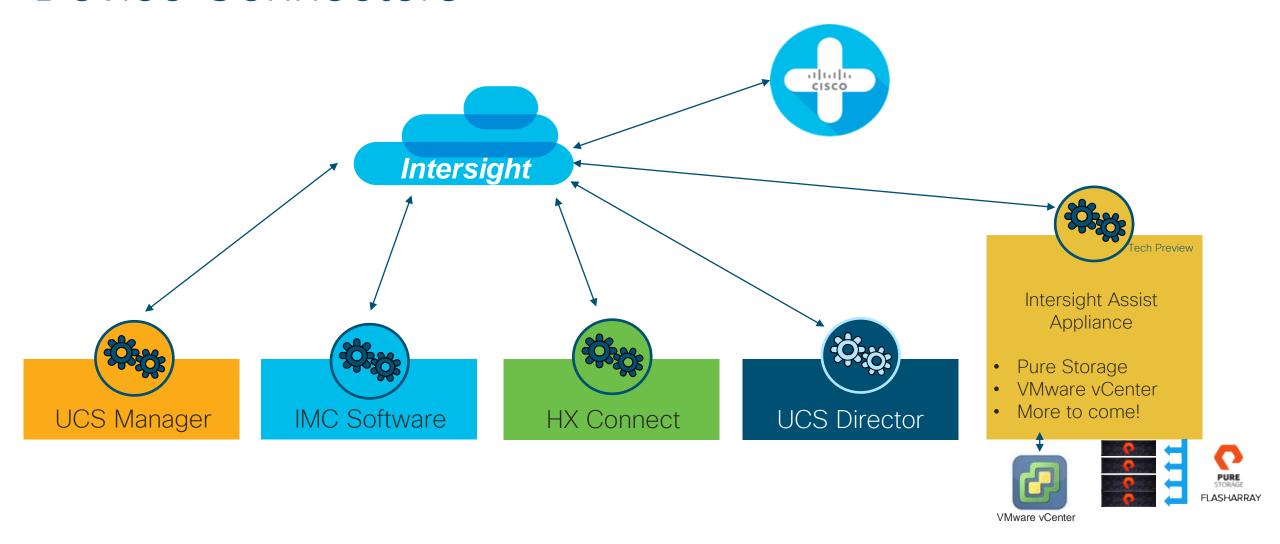


Cisco Intersight

technical stuff

Device Connectors

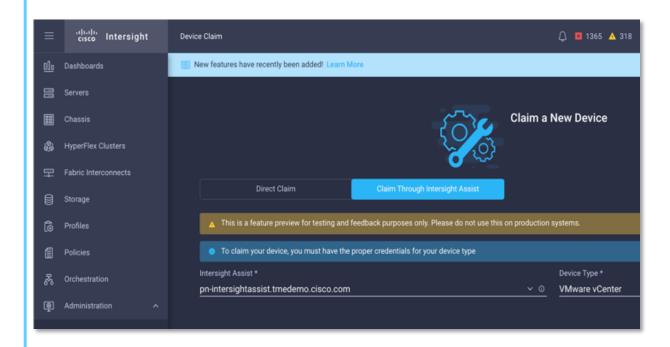
Device Connectors





Intersight Assist

- Manages connections to 3rd party devices
- Installed via Intersight Appliance OVA
 - Persona Intersight Assist
- Device Connector running inside assist facilitates the secure channel to Intersight
- Intersight communicates to the 3rd party API's through this device.
- Claim Process
 - Intersight Assist is first claimed in Intersight.com
 - 3rd party devices are then claimed on Intersight.com through Assist



Minimum Deployment footprint (Tiny Deployment) 8 vCPU, 16GB RAM, 500GB Disk Space

Intersight Users/Groups, Organizations, and Role-Based Access Control (RBAC)

Users, Groups, and Roles

Settings->Access & Permissions to manage Users and Groups

- Users can be added using configured Identity Providers
 - Cisco or SAML 2.0 with SaaS
 - LDAP/AD or SAML 2.0 with Virtual Appliance
- Groups can be added using the Group Name provided by the Identity Provider (groups.cisco.com for managing Cisco)

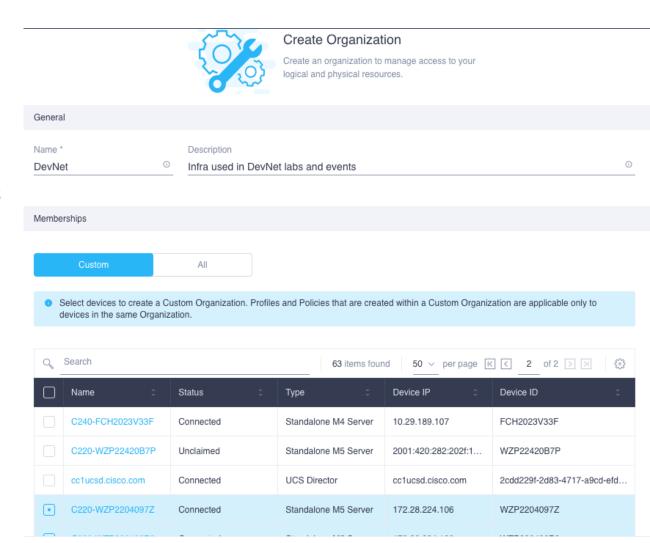
Users or Groups can be configured with multiple Roles

Add User Identity Provider * Cisco Email * Role * Device Administrator Role * Device Administrator Device Technician DevNet-Role

Organizations

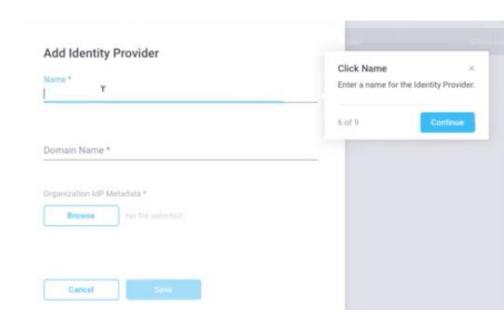
Settings->Access & Permissions->Organizations

- Enables multi-tenancy by placing devices into logical groups
- Only Account Admins can create Orgs
- Devices can be in multiple orgs
 - All devices are in the default Org
 - Devices in a Custom Org are also in the default Org
- Organization column is in table views (e.g., Servers, Policies, Profiles)



Intersight Identity Providers and SSO

- Intersight SaaS and the Virtual Appliance support external Identity Providers (IdPs)
- IdPs supporting SAML 2.0 can be configured in Intersight to authenticate users
 - Intersight supports use of IdP groups so that individual users can authenticate through their group permissions (does not require per user config in Intersight)



Security

Ensuring data is transmitted and stored securely

Key features in Cisco Intersight security architecture







Encryption of all data



Compliance with stringent Cisco® InfoSec security and data handling standards

Intersight Device/Browser Connectivity

Certificate Authority (CA) Signed

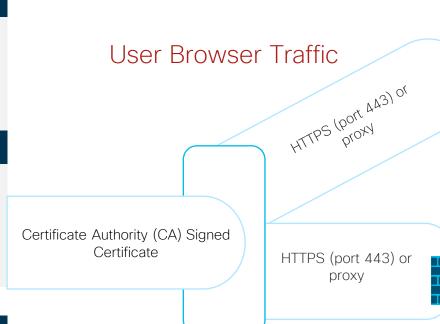
Certificate

41945 INTERSIGHT

Cloud Portal

User Access

- Cisco.com used to create accounts
 - · Becomes the "root" user
 - Invite other Cisco.com or SSO. users



Device Traffic

TLS v1.2 (or higher)

HTTPS (port 443) or

proxy

Outbound Initiated Only

(from Device)

Off Premises



Operations/ Administration

Customer Premises



- 1. Account Setup/Creation
- Device Claiming
- Operations/ Administration

Fabric Interconnect Device Connector

C-series (IMC) Device Connector

HX Device Connector

Device Access

- DNS required must resolve svc.ucs-connect.com
- Intersight always provides CA signed x509 certificate
- Two Factor Authentication for device claim
 - Device Serial Number
 - Device Claim Code

Management Network Separation

- Intersight uses an Out of Band Management Architecture to separate management data from IT production network and application data
- No disruption to customer's IT production if Intersight connection is interrupted
 - Only management network accessible data (e.g., device configuration and usage) is stored in Intersight
 - All sensitive data (e.g., passwords) stored in encrypted format
 - Application workload data does not pass through to Intersight

Intersight Standards Compliance/Certifications

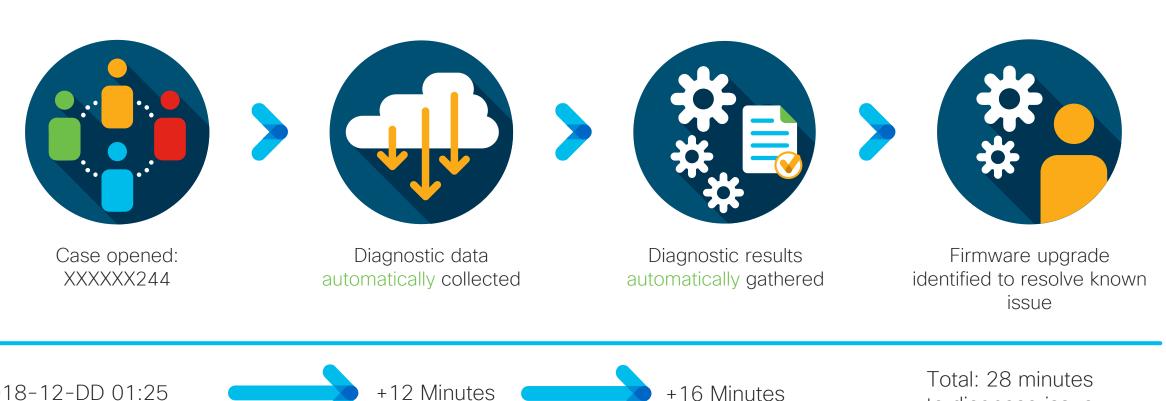
 Intersight meets or exceeds InfoSec's requirements applying to numerous Industry Standards:



- ISO 270XX Cisco is <u>ISO 27001 certified</u>. Intersight is in the process of getting an Intersight specific set of certifications*
- FIPS 140-2 Intersight uses FIPS 140-2 compliant crypto modules.
 Certifications are being planned*
- Intersight's out-of-band management architecture makes it out of scope for some standards/audits:
 - PCI DSS Customer traffic (including cardholder data) does not flow through the Cisco Intersight platform
 - HIPAA No individually identifiable health information (IIHI) on the network is ever sent to the Cisco Intersight portal

Connected TAC and Proactive Support

Cisco Intersight + TAC real-world example



to diagnose issue

2018-12-DD 01:25

Cisco Intersight + Cisco TAC + Smart Call Home = Proactive resolution



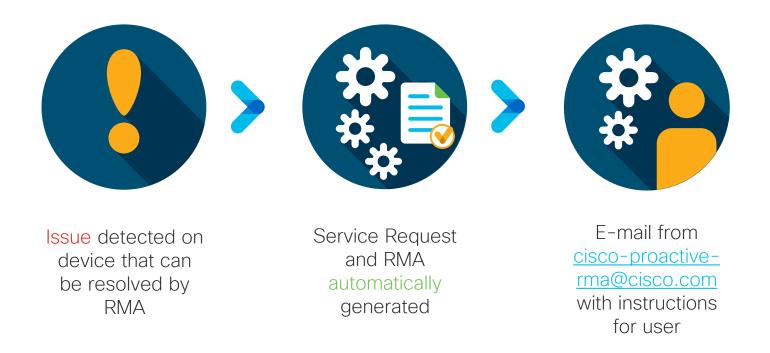
Issue detected on device

Case opened automatically with Smart Call Home or manually by customer Diagnostic data automatically collected

Diagnostic results automatically gathered

CSE contacts customer with actionable information

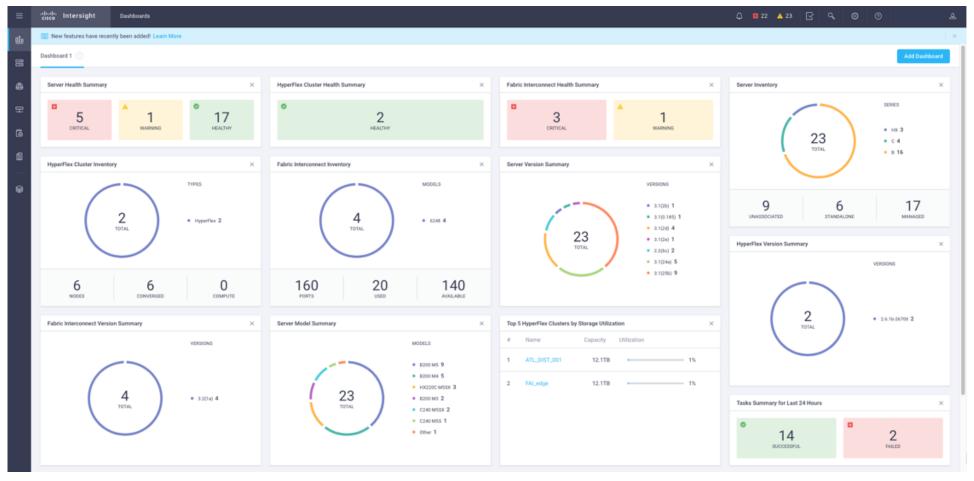
Cisco Intersight Proactive Support



https://intersight.com/help/features#proactive_support_enabled_through_intersight

Monitoring / Fault Reporting / Server Actions

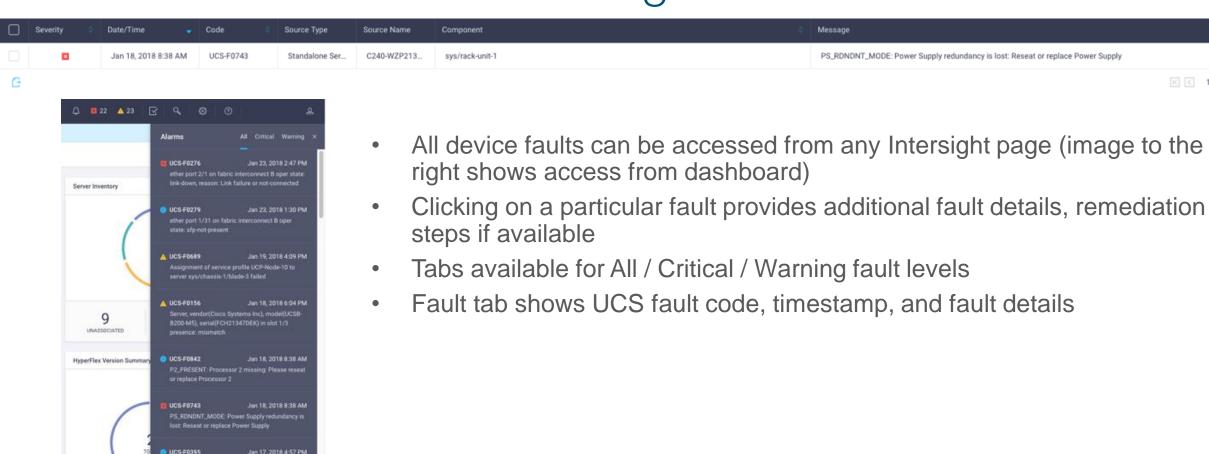
Cisco Intersight Dashboard



- Customizable dashboard to show overall faults / health / inventory for all managed infrastructure
- Can create unique dashboards for individual Intersight users
- Can add / remove widgets as desired
- Can click on various widgets for more detailed information

Cisco Intersight Fault List

K C 1-1 of 1 D D



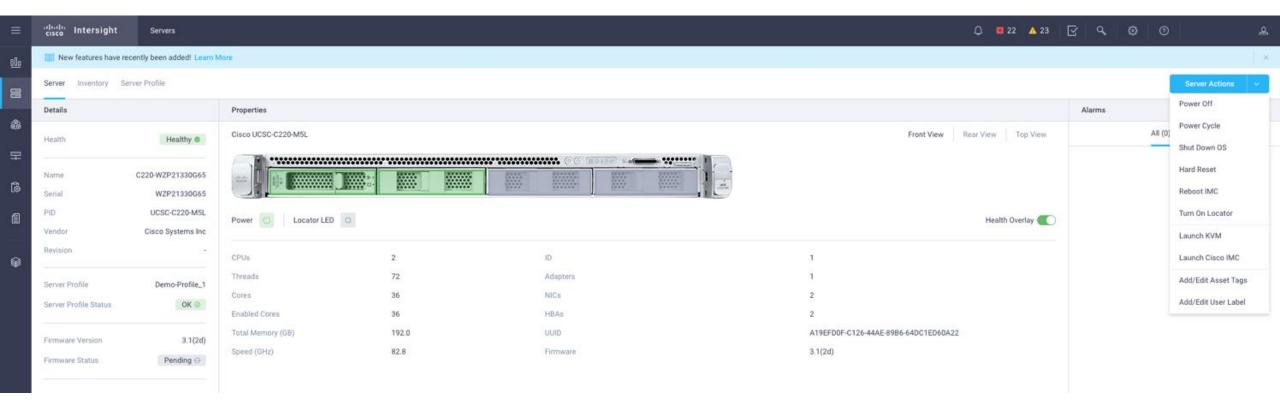
Fan 2 in Fan Module 1-4 under chassis 1 speed:

Jan 17, 2018 4:53 PM

Tasks Summary for Last 24

14 SUCCESSFU

Cisco Intersight Server Overview

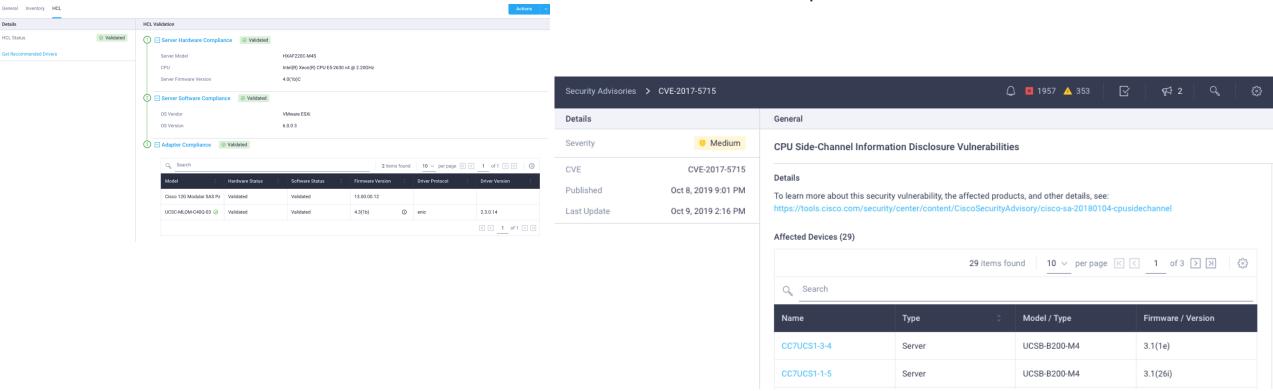


- Server name, model, serial number, and other basic properties are displayed
- Health overlay for front/back/top views can be turned on/off as needed
- Alarms/Faults visible on right hand side
- Server Actions available as well IMC cross launch, KVM, tunneled vKVM, power operations, tagging

Server Compatibility (HCL), Advisories (CVEs), and Contract Status

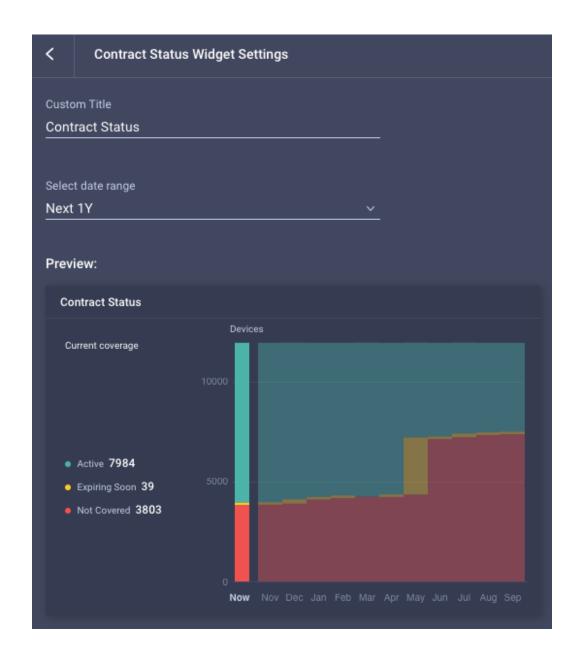
Advisories (CVEs)

- Intersight displays devices impacted by Cisco Security Advisories
 - Advisories available in the menu bar of the UI
- CVE IDs and links for more information are provided\



Service Contract Status

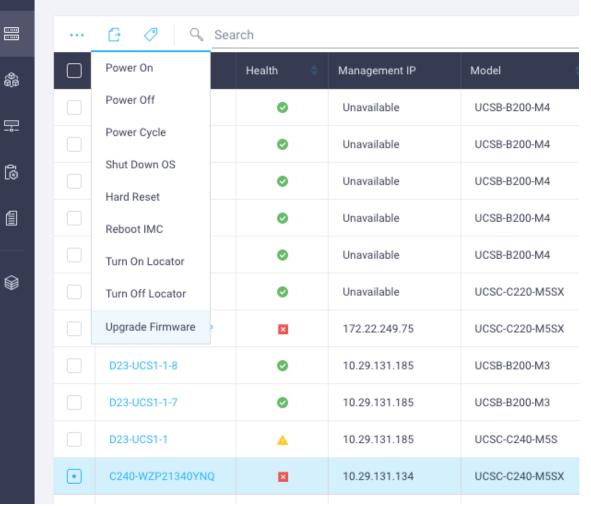
- Dashboard Widget and Table View column display current Contract Status
 - Categories: Active, Expiring Soon (next 30 days), Not Covered
 - Widget provides custom date range for planning (1 or 5 year status displayed)



Firmware Upgrades

Intersight – Firmware Upgrades

Upgrade Firmware

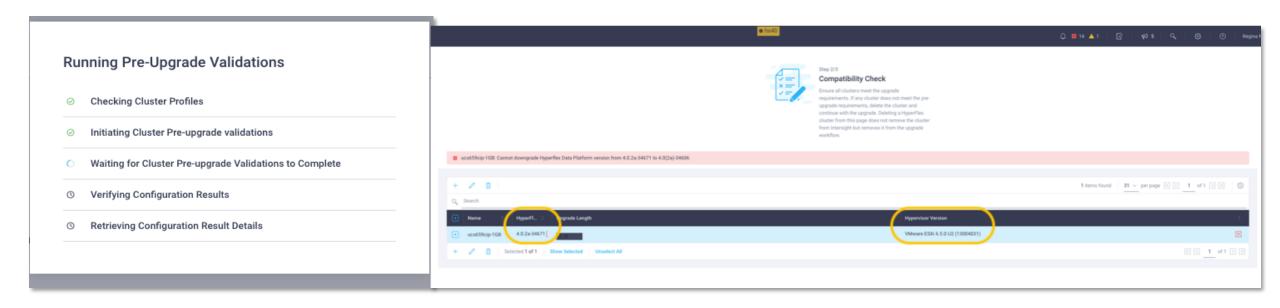


NFS		
temote IP *		0
Remote Share *		0
Remote File Name *		0



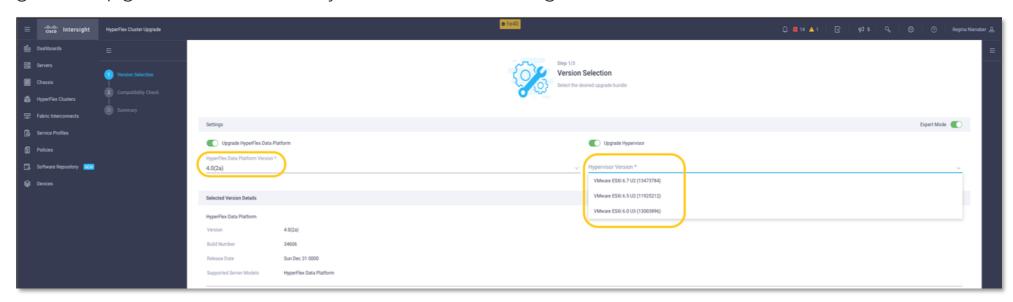
- Firmware upgrades available via Network Share or Utility Storage
- Network upgrades reboot host immediately and begin upgrade
- Utility Storage upgrades are staged firmware is downloaded and then upgrades on next reboot

HXDP + Hypervisor Pre-Upgrade Validations



ESXi Upgrades from Intersight

- Upgrade ESXi for Hyperflex clusters in Intersight
- Choose from the following options with or without HXDP upgrade
 - Recommended ESXi versions to upgrade to the latest patch
 - Specific ESXi versions
- Images to upgrade to are readily available in Intersight



Simple Worldwide HyperFlex Edge Upgrades from Cisco Intersight

Choose one or many Edge clusters to upgrade in parallel!* It's time for remote remote upgrades! No Problem! HX-ROBO Upgrade CHS ✓ HXDP ✓ ESXi HX-ROBO Denver NYC NOC **Automated** evacuation of hosts One simple wizard! without requirement for DRS (2 node HX-ROBO *Non-Disruptive online upgrades! SFO clusters) HX-ROBO Beijing

HyperFlex Installer

Cisco HyperFlex Installer user experience

HyperFlex

- Services of SaaS version wrapped up in a virtual machine
- Software Appliance (OVA) initially supporting VMware
- Same look and feel, same API, and same initial features
- Requires connection to Cisco, done via Device Connector in Software Appliance

HyperFlex

Intersight







- Deploy from anywhere!
- No need for existing infrastructure or OVA setup
- Latest version always available
- Reusable policy for rapid and consistent deployment
- Simple ramp-up of large HX projects with simultaneous background deployment

Standalone Management for UCS C-Series Servers

UCS Standalone Management Simplification Cisco Intersight Core Features and Functionality

Familiar Capabilities from IMCS



- Platform Hardware Inventory
- Hardware Health Status
- vKVM Launcher (Incl. vMedia)
- Firmware Inventory + Management
- Call-Home (Email Alerting)
- Cisco Smart Call Home
- Policy/Profile Based Framework
- C-Series + HX Standalone Only

UCS Director

Cisco Intersight Enhanced Functionality

Infrastructure-as-a-Service and Orchestration
Third Party Infrastructure

UCS Central

Global Resource Pooling and Policy Management

HyperFlex Connect

Hyperconverged Management

UCS Manager

Policy-Based Automation



IMC Supervisor

Policy Management and Remote vKVM

IMC

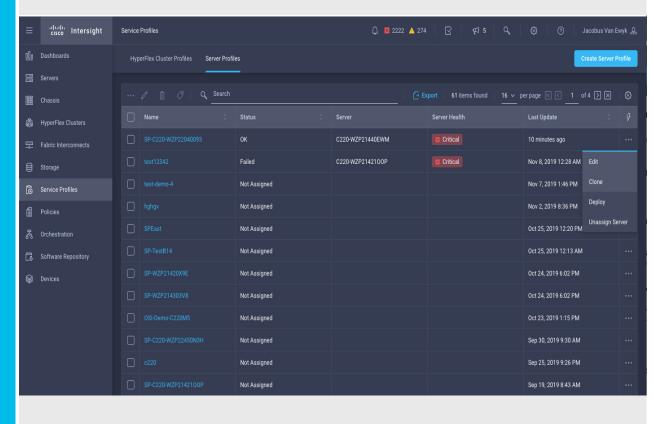
Standalone C-Series, S-Series

Cisco UCS:
Programmable Infrastructure

Cisco Intersight Service Profiles overview

- Individual Server Profiles are created within the Profiles tab.
- Users select desired policies to include in profile.
- Users can also create new policies within profile setup.
- A profile can only be assigned to a single server.
- Profiles can be cloned and assigned to additional endpoints.
- Profiles can be exported to CSV file and tagged for better organization.
- Profile summary page will show list of profiles, status, and the endpoint they are associated with.

Service Profiles streamline policy alignment and server configuration

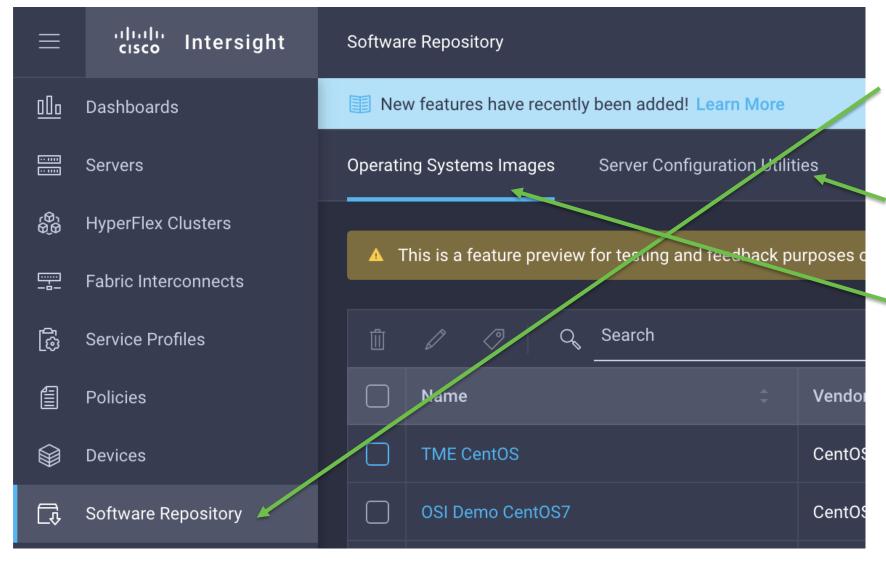


Operating System Installation

Feature Overview

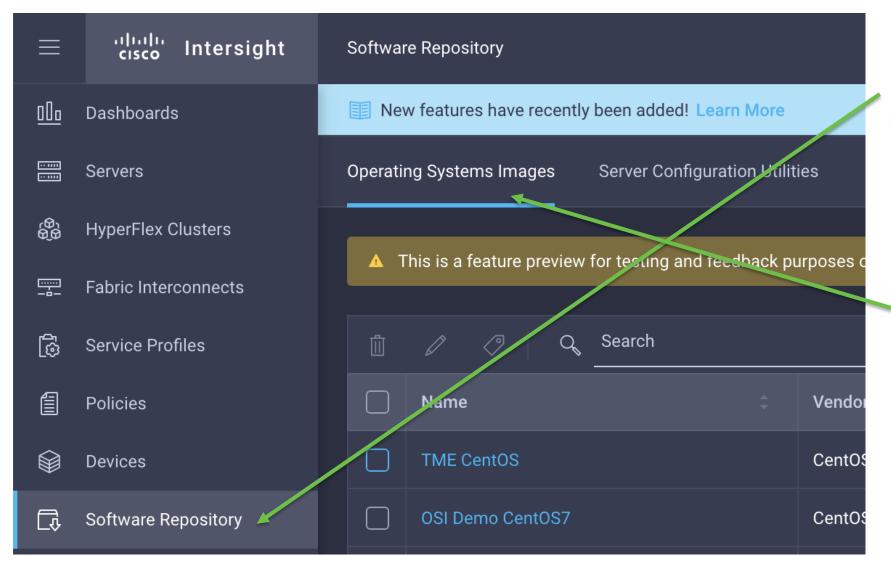
- Operating System Installation Support from Intersight SaaS
- Standalone rack server OS install to local disk currently (for assisted w/ SCU)
- 3 Modes of Operation
 - Cisco Validated Template
 - Cisco created install script (Currently ESXi and Windows support)
 - Upon execution/runtime user provides details
 - Assisted (Server Configuration Utility) SCU
 - ESXi and Windows only
 - Upload SCU and OS Install Metadata (on-prem location that will house the media) to Intersight Software Repository
 - Customer can create custom parameters in their install scripts (kickstart/unattend file) that are prompted during runtime
 - Embedded
 - Customer spins their own custom ISO
 - No OS Limitations other than headless install capable and server OS support by hardware
 - ISO is expected to have everything that is needed (embedded kickstart or unattended install info)

Preview flow (Assisted Using SCU)



- 1) Browse to Software Repository
- 2) Upload SCU
- 3) Input OS Media meta-data (on-prem details, CIFS, NFS, HTTP(s))

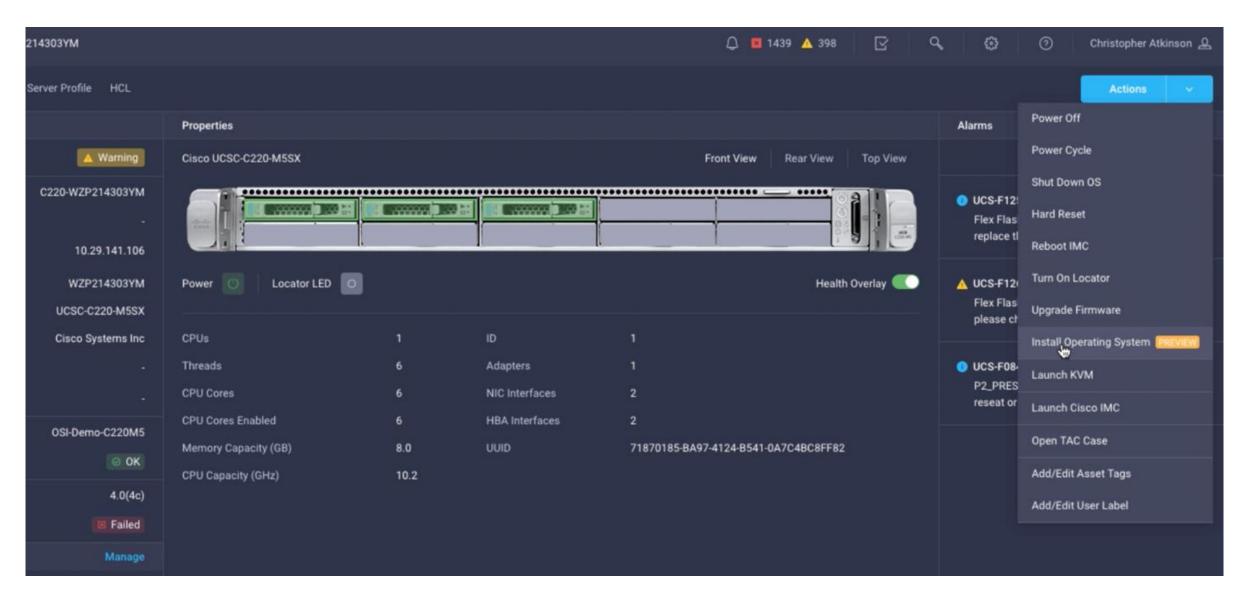
Preview flow (Embedded)



1) Browse to Software Repository

2) Input OS Media meta-data (on-prem details, CIFS, NFS, HTTP(s))

Initiating the OS Install from Server Actions



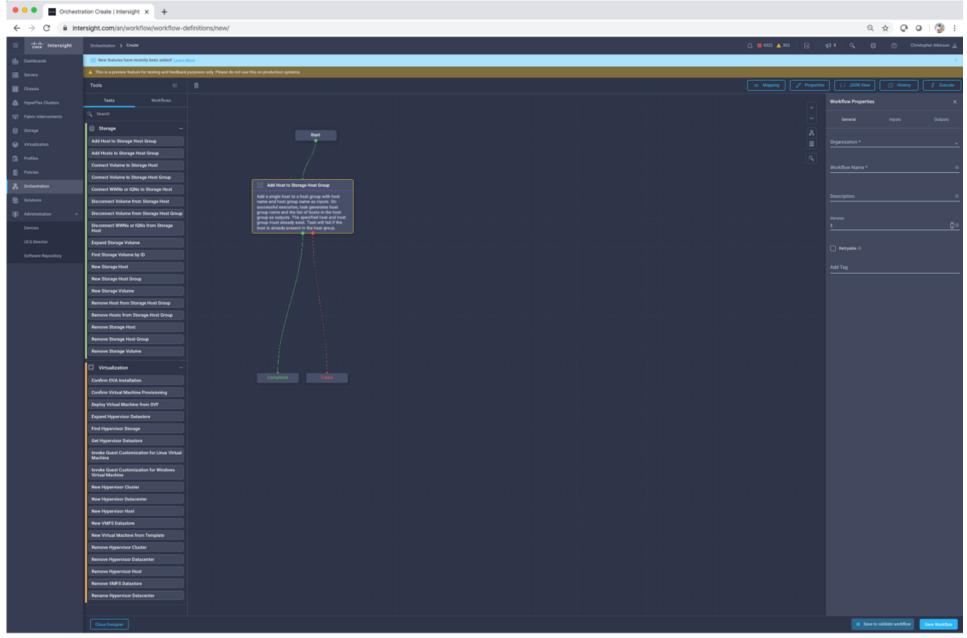
Intersight Orchestration and UCS Director

Intersight Orchestration

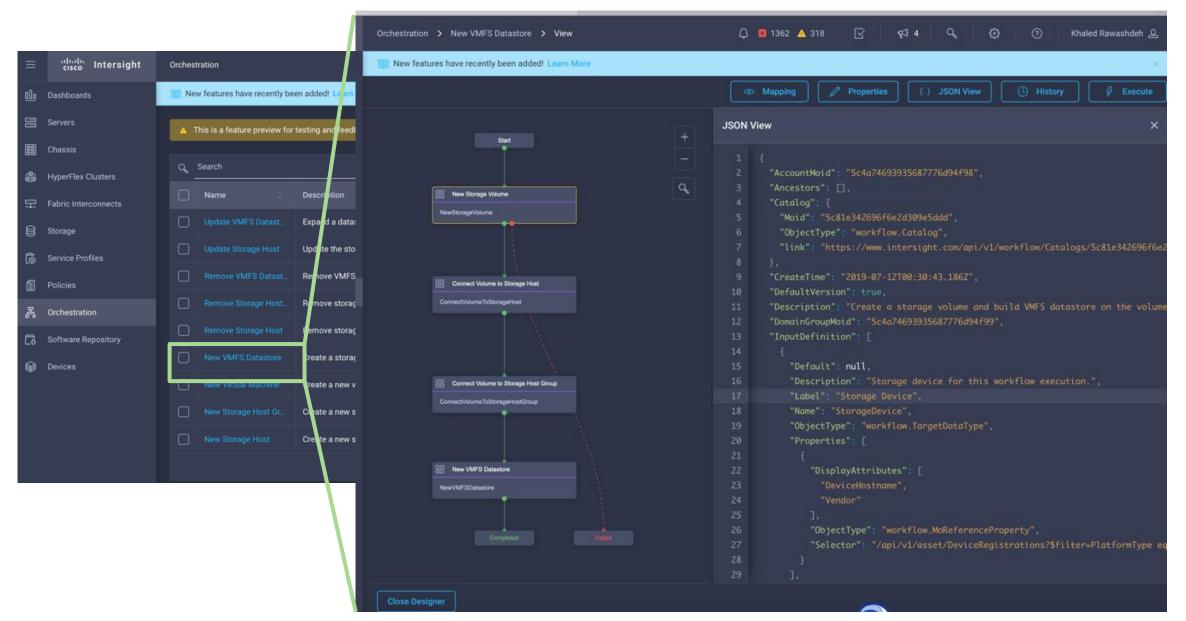
Native Intersight Orchestration features including

- Pure Storage Orchestration
- VMware vCenter Orchestration
- Additional 3rd party integrations as they become available
- Compute Orchestration when available

Intersight Workflow Designer (all task view)



Intersight Storage Orchestration

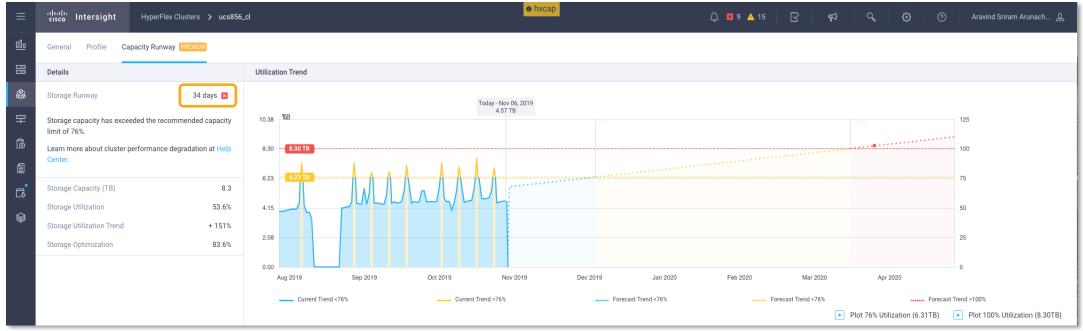


HyperFlex Usability & Mgmt Enhancements

HyperFlex Capacity Forecasting and Trending

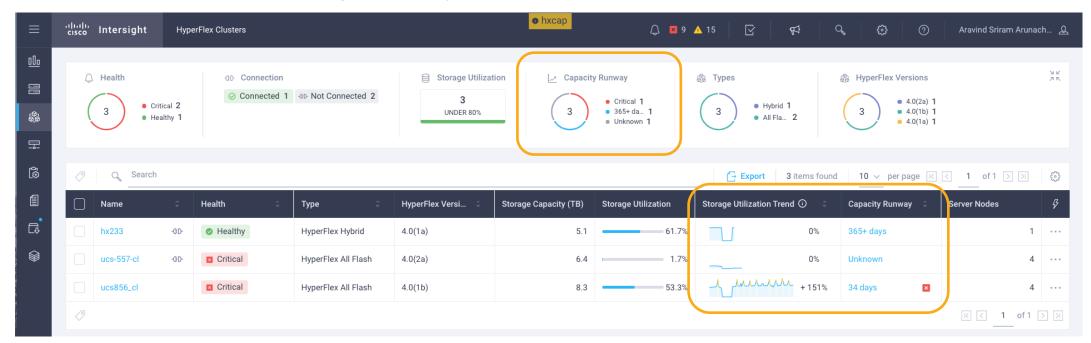
Storage Capacity Forecast and Trending

- · Predict the storage capacity runway up to a year in advance
- Periodic reminders as you get closer to maximum capacity
- Insights on the last 6 months historical trends
- Forecast available 2 weeks after cluster installation
- Functionality available under Intersight Essentials license



Storage Capacity Forecast and Trending

- Get capacity runway insights across multiple clusters
- Available under Intersight Essentials license tier
- Historical utilization trends across multiple clusters
- Alarms(critical and warning) to notify users



HyperFlex Proactive Health Monitoring

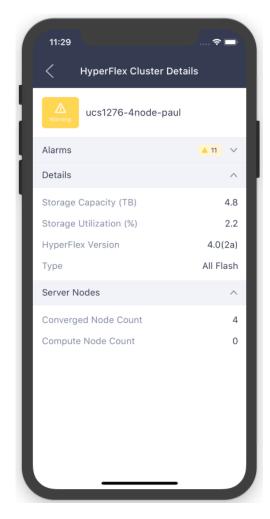
Proactive Health Monitoring

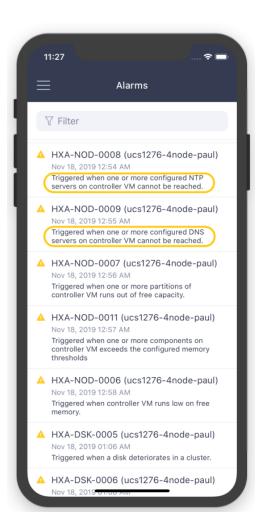
- Help customers troubleshoot common issues quickly
- HX proactively monitors for the following failure scenarios
 - NTP server connectivity
 - DNS server connectivity
 - vCenter connectivity
 - Controller VM
 - Memory usage
 - Space usage
- Alarms raised in HX Connect and Intersight

Proactive Health Monitoring

Severity	Source	Description	Time Y	Acknowledged	Acknowledged By
▲ Warning	Type:HDD- SN:6000c294461a668335e577913a4c6e7d- Slot:0.0.7- Host:SpringpathController1IQ5U57I3T	Disk health has deteriorated. SSD with UUID: 6000c294461a6683:35e577913a4c6e7d and S/N: 6000c294461a6683:35e577913a4c6e7d on host SpringpathController1IQ5U57I3T (10.198.47.250) has 0% remaining life. SSD must be replaced. Disk Information - Serial Number: 6000c294461a668335e577913a4c6e7d Model Number: Virtual_disk Disk Type: HDD Slot Number: 0.0.7 Host Uuid: 564DDFAF-8DA5-9D9E-4748-69F1B3700734 Host: SpringpathController1IQ5U57I3T	11/17/2019 1:00:11 AM		
▲ Warning	10.198.47.248	One or more components reset on HX Controller VM 10.198.47.248 due to memory pressure	11/14/2019 11:22:53 PM		
▲ Warning	10.198.47.248	HX controller VM 10.198.47.248 low on free memory	11/14/2019 11:22:11 PM		
▲ Warning	10.198.47.252	Not enough free capacity on one or more partitions of HX controller VM 10.198.47.252	11/14/2019 11:20:11 PM		
▲ Warning	10.198.47.252	One or more NTP servers configured on HX controller VM 10.198.47.252 not responding	11/14/2019 11:18:27 PM		
▲ Warning	10.198.47.250	One or more DNS servers configured on HX controller VM 10.198.47.250 not responding	11/14/2019 11:16:17 PM		

Proactive Health Monitoring

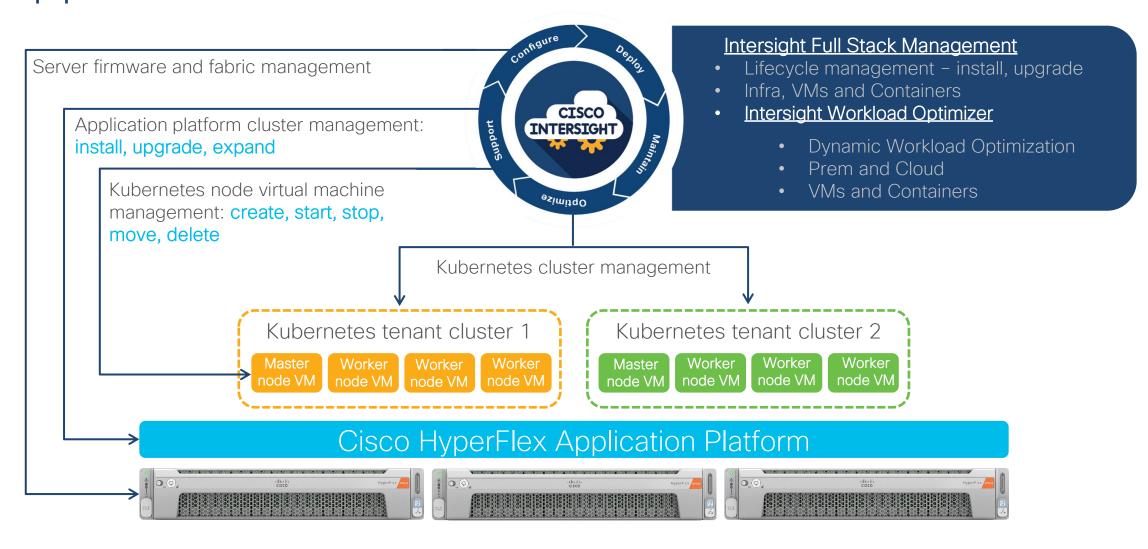




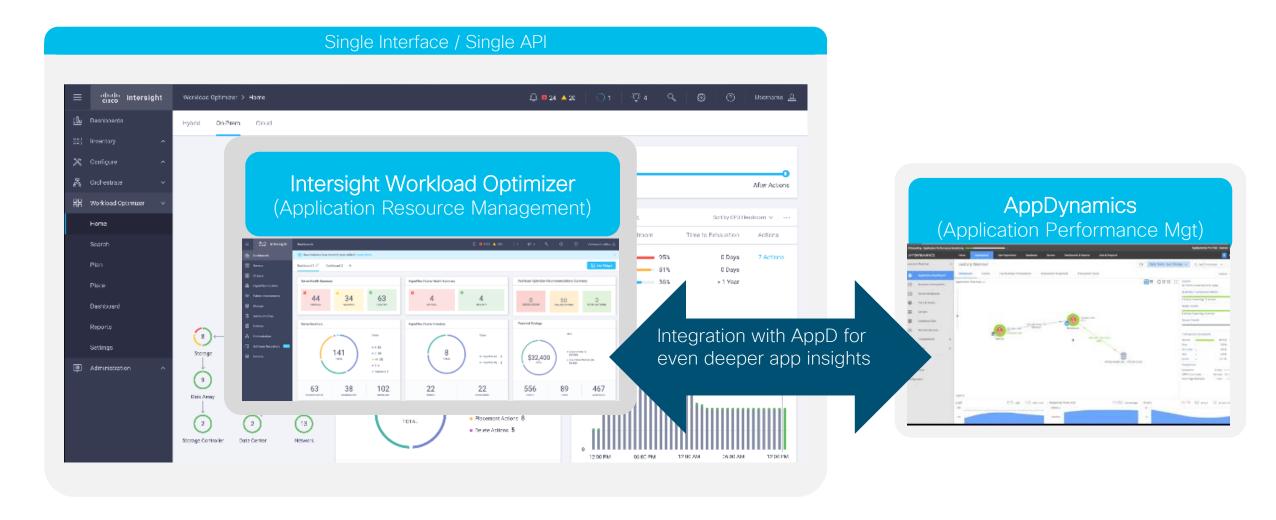


Cisco HyperFlex AP and Intersight Workload Optimizer

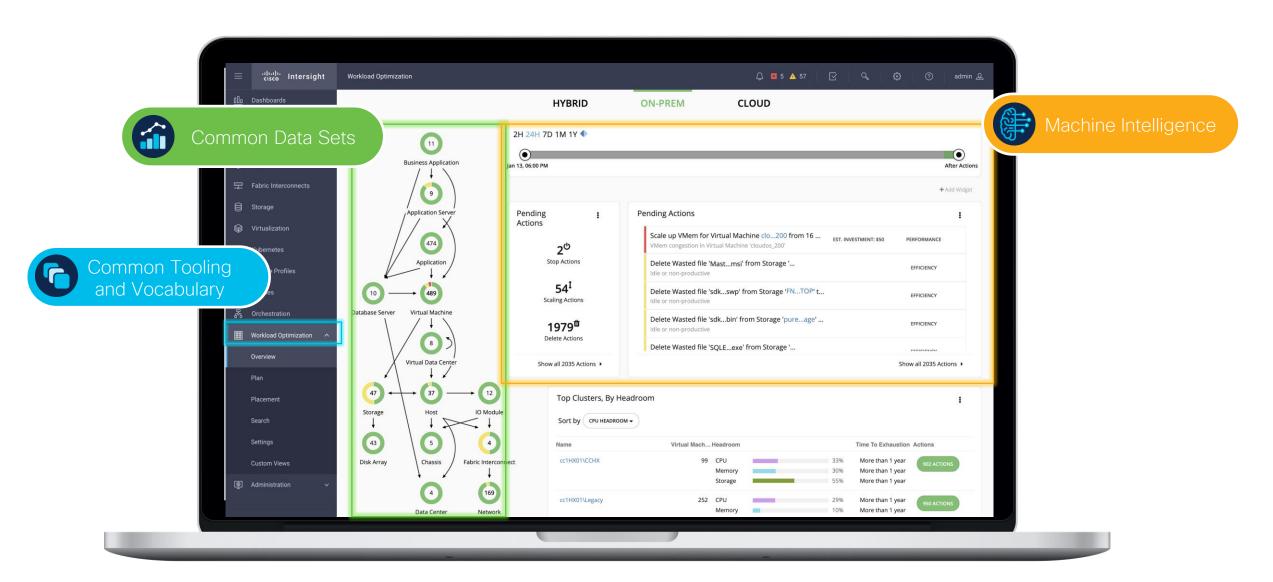
Intersight Cloud Based Management for HyperFlex Application Platform



Expanded Intersight capabilities with Intersight Workload Optimizer



Intersight Workload Optimizer





Thank you