

Cisco Secure Client

Cisco Secures Unified Security Agent

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Agenda



- CSC Overview
- CSC Architecture
- Deploying / Managing CSC
- Upgrading to CSC
- FAQs
- Secure Connect

Why build a unified security agent?

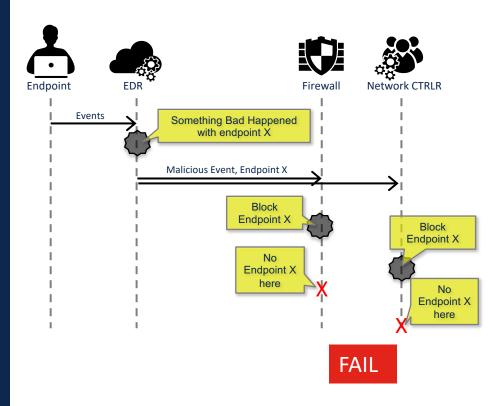
- Our customers have identified operational challenges with deploying multiple endpoint agents (e.g., AnyConnect, AMP4E, Orbital, Umbrella, Duo, Meraki SM, etc.)
- These operational challenges limit ability to deploy and consume various endpoint security functions
- Delivering a unified endpoint agent addresses a key customer operational pain point and meets customer demand

"You cannot put another agent on our endpoints unless it replaces two"

-Chris H., CISO Global Bank

But also...

- You have seen this with SIEM & SOAR
- Each product views endpoint in its own way.
 - GUID (specific to product)
 - IP Address (ephemeral & changes all the time)
 - Mac Address (ephemeral, private, unavailable, duplicative)
- Making the products work together is a challenge



We need a common endpoint "object"

We are doing two things about this

1. SecureX Device Insights

 Creates a common endpoint object from integrated sources

2. Cisco Secure Client

 Creates a common, immutable identity available for all integrated services of the unified agent





Some basics

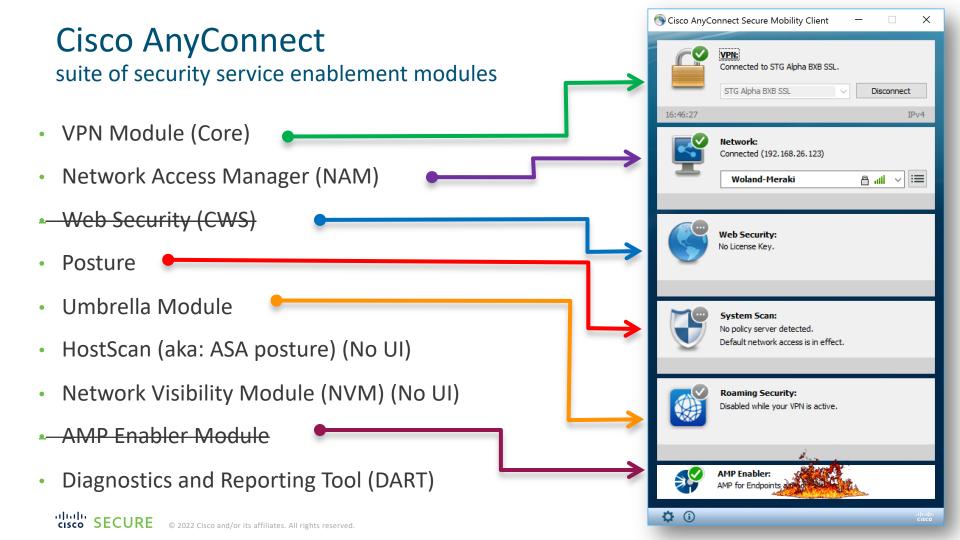


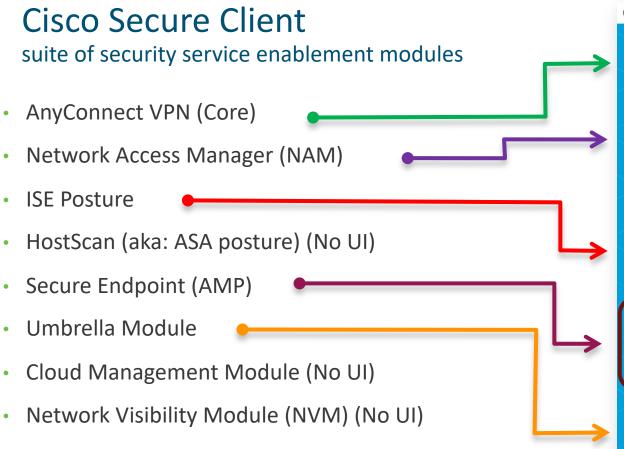
- Initial release is Windows (64-bit) only
- Seamless upgrade to new unified agent from existing AnyConnect & Secure Endpoint Clients
- Leverages Existing AnyConnect Framework
 - AC already has modules for many services
 - AC UI is starting point for new shared UI
 - Core AC services, such as trusted network detection, become available as common services for all modules
 - UI represents only installed functions
- Introduces a new Cloud Management System inside SecureX

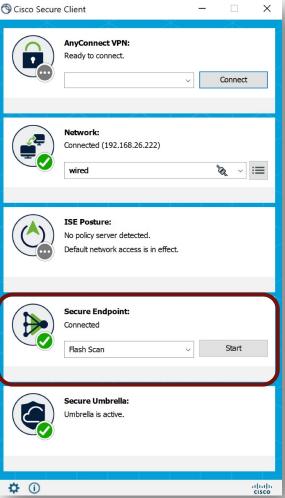
Why AnyConnect Framework











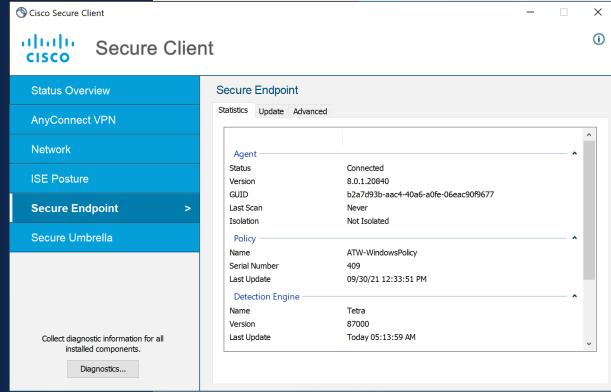
Diagnostics and Reporting Tool (DART)

Demo: Secure Client UI on Windows



Secure Endpoint Statistics

- Follows the AnyConnect UI Paradigm
 - All the important status information from the old UI



Secure Endpoint Advanced

 Scan History moved to Advanced Tab

> Event Viewer File Action View Help

Cisco AnyConnect ISE

Cisco AnyConnect Ne

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T Cisco AnyConnect We

T Cisco Secure Client

T Cisco Secure Client - /

Cisco Secure Client -

T Cisco Secure Endpoin

Administrative Events Windows Loas Applications and Services Lo

Subscriptions

Date and Time

1/23/2022 12:04:09 AM

1/21/2022 12:04:09 AM

1/20/2022 12:04:15 AM

1/19/2022 5:08:30 PM

1/14/2022 12:03:34 AM

1/13/2022 12:03:44 AM

1/12/2022 12:04:12 AM

1/3/2022 12:04:34 AM

1/1/2022 12:04:28 AM

12/31/2021 12:04:30 AM

(i) Information

(i) Information

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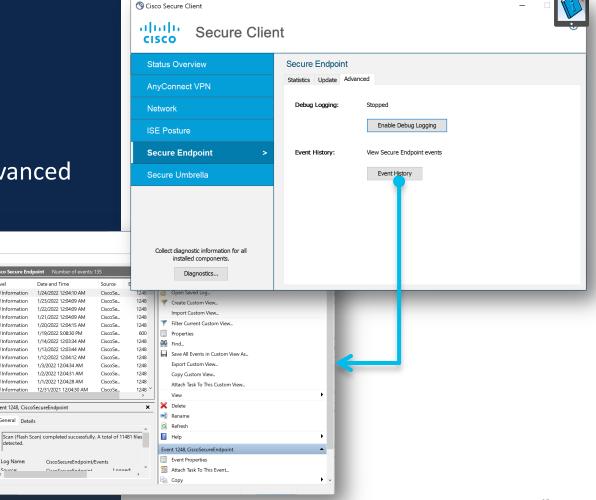
(i) Information

Log Name:

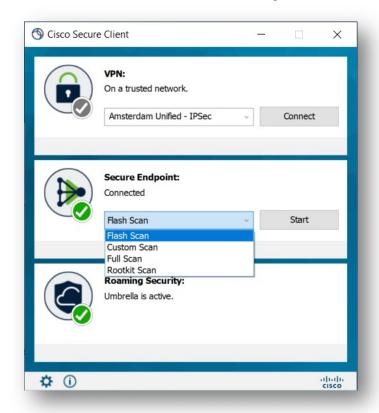
Event 1248, CiscoSecureEndpoint

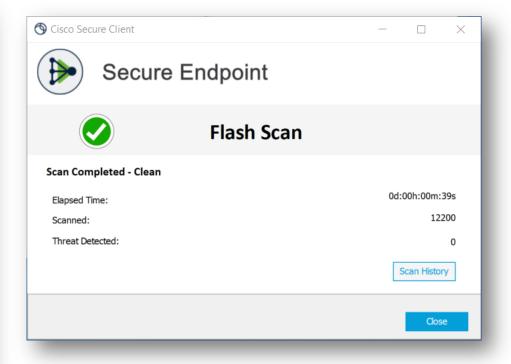
Event Viewer (Local)

✓ IIII Custom Views



More Secure Endpoint UI



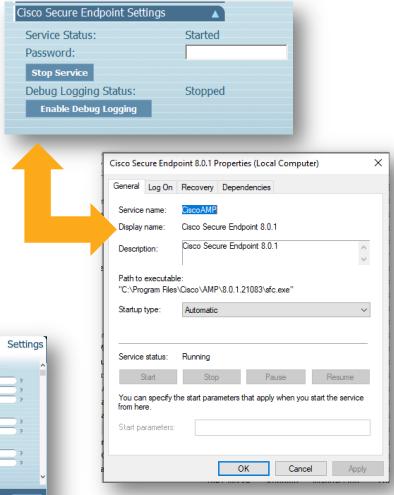




More Secure Endpoint UI

- Removed the ability to control the service from the UI when the connector is protected mode.
 - For security reasons
 - CLI only
- Removed this Useless Screen

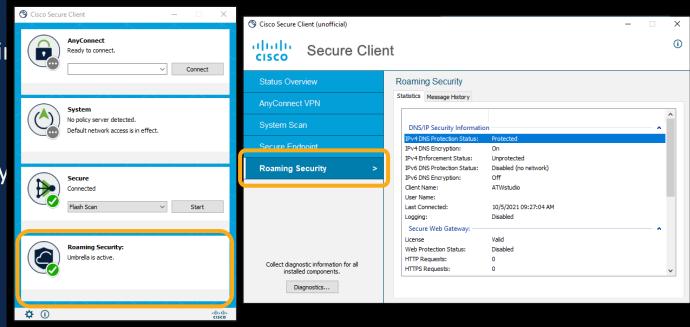




Secure Umbrella

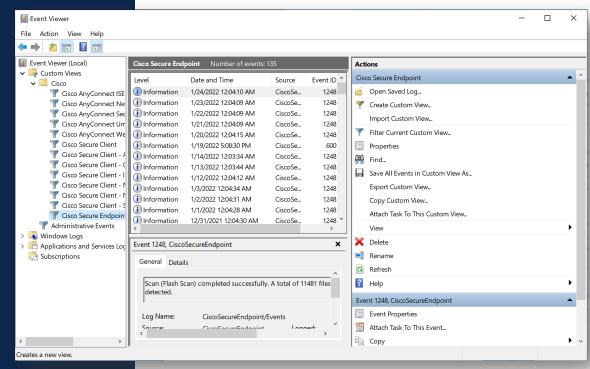
Same Umbrella Roamii from AnyConnect:

- Umbrella DNS
- Secure Web Gateway



Secure Client Events / Logs

- All client-side logs for CSC are in the Windows Event Log
 - Secure Endpoint
 - All Secure Client Modules



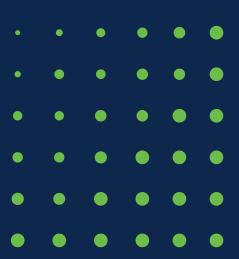
Putting it Simply

- CSC = (rebranded)AnyConnect 5.x
- If you could do it in AnyConnect 4.x, you can do it in CSC 5.x



- Installed on headend's
- Not even using the cloud management
- Install just CORE + Umbrella
- It all works!!!

The Architecture



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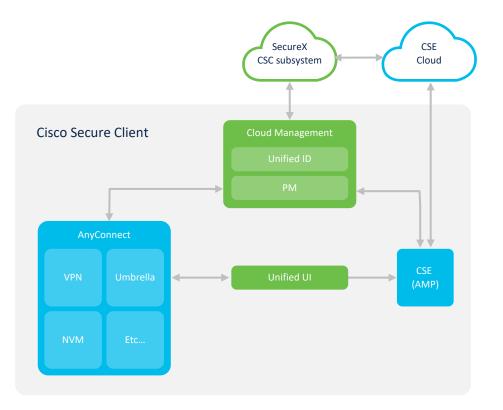
Cisco Secure Client

Architectural Overview

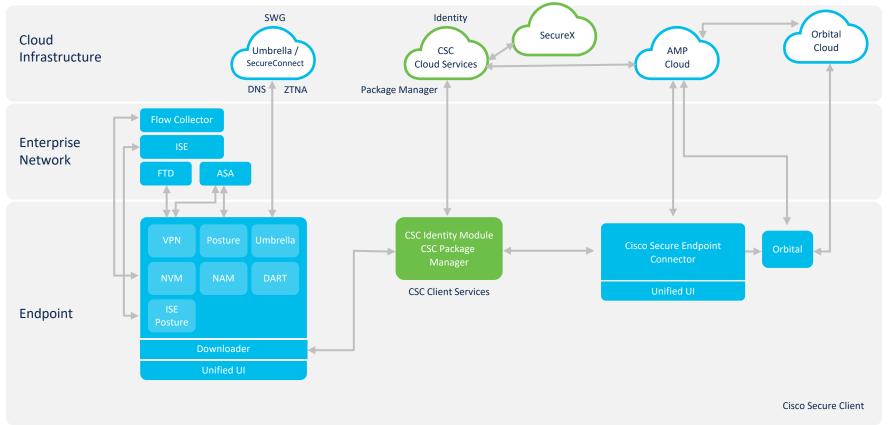
Existing components that are not fundamentally changing

New components

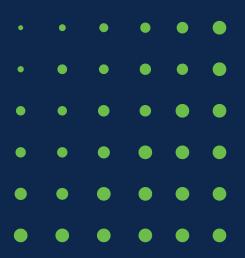
Components that form the Cisco Secure Client



Cisco Secure Client – Architecture



Deploying / Managing CSC



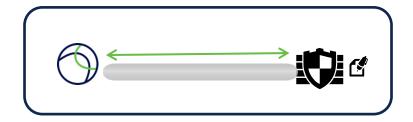
Agenda

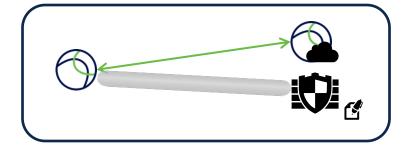


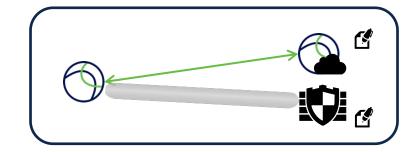
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Deployment Models

- No Cloud Management
- Cloud Registration –
 no Package Management
- Cloud Registration –
 Full Management



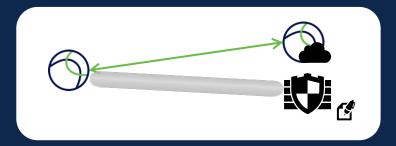






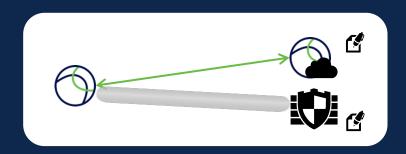
No Cloud Management

- No Cloud Management Module
 - For customers who are used to running AnyConnect & want to keep same practices
 - Must download software from CCO (and/or Secure Endpoint Portal), not from SecureX (all installers from SecureX include the CM module)



Cloud Registration w/o Package Management

- Use CM for inventory, but not for package delivery/management
 - Customer wants/needs the UID;
 especially important for XDR
 use-cases
 - Create a Deployment with only
 CM module defined
 - The rest of the software comes from the CCO downloaded pkg's hosted on the ASA or ISE, SE Cloud, etc.

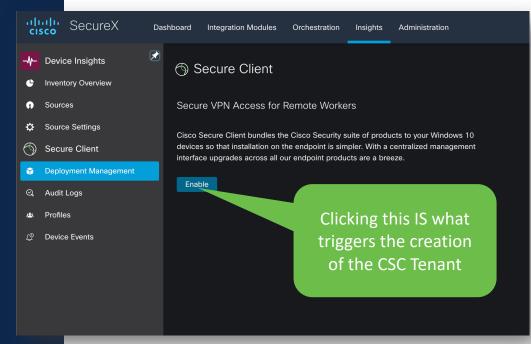


Full Cloud-Management

- Using either the network or full installer for the endpoints.
- CM Module handles package management and the cloud identity.
- Allows for Cloud Configuration of profiles & module management

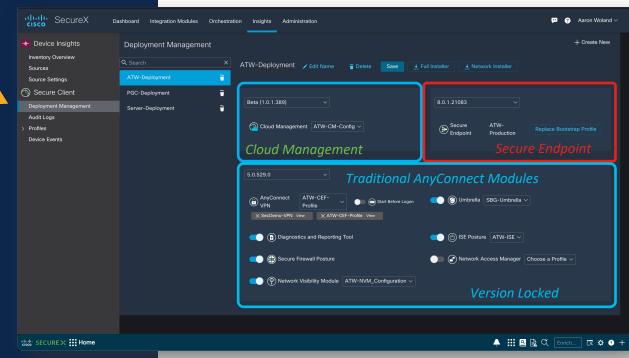
Enable Secure Client Management

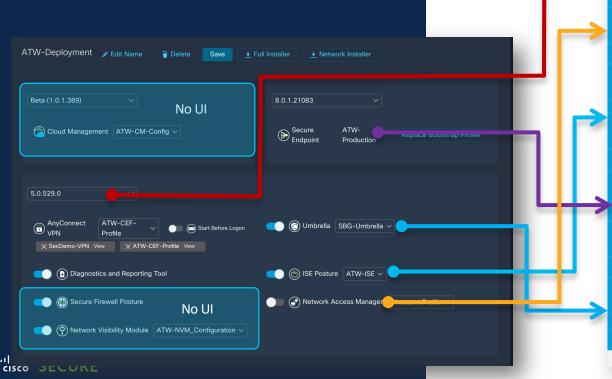
- Currently within Device Insights
 - Click Enable
 - This starts the process of spinning up your CSC Sub-system
- CSC entitles a customer to SecureX
 - Flow will allow CSC to bring SecureX into a full-enabled state
 - Future version will do more to enforce entitlement

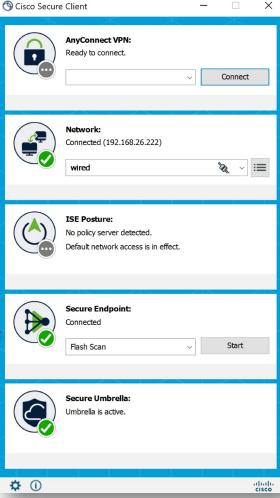


Deployments

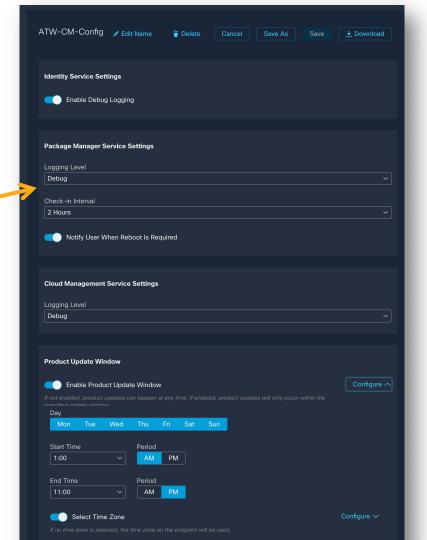
- Groups of endpoints to get specific modules + configs
- "Groups" are coming in future version & can assign entire groups to a Deployment



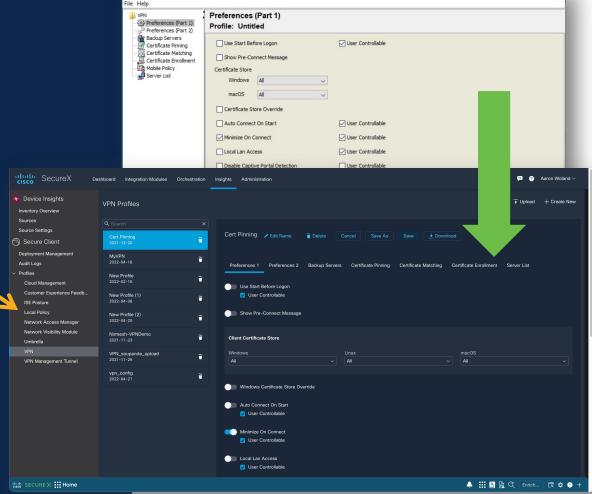




- Profiles
 - Cloud Management (UC) module
 - Includes package manager
 - Check-in timer
 - **Update Window:**
 - Also leveraged for **Installation Window** for Network Installer
 - If CM checks in with the cloud within that time window, the updates will be pushed to the endpoint
 - CM has no idea what this window is, it's all controlled at the cloud



- Profiles
 - Each module has a profile for its "configuration"
 - Used to be standalone
 Windows-only
 configuration tool



AnyConnect Profile Editor - VPN

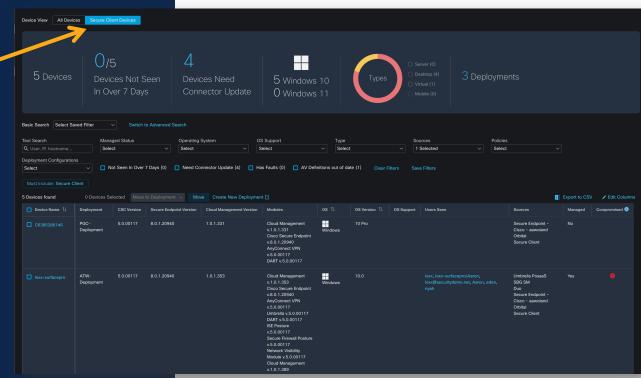
SecureX Dashboards

- Two dashlets that exist today
- The links will bring the admin to pre-filtered SxDI inventory page



Inventory is part of Device Insights

- SxDI will have a "mode" for CSC inventory management
 - Changes Columns
 - Changes Dashboard Elements
 - Move devices between deployments, etc.



Quick SxDI review

- Combines all the known attributes from integrated sources into a common endpoint DB
- Not only Secure Client



Duo Access Duo Beyond



Secure Endpoint



Umbrella (DNS) Win / macOS only







Secure Client



Orbital

3rd Party MDMs



Microsoft InTune



Mobile Iron



Airwatch



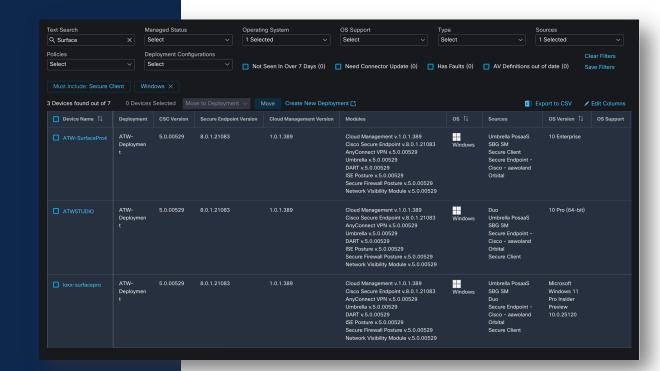
Custom CSVs



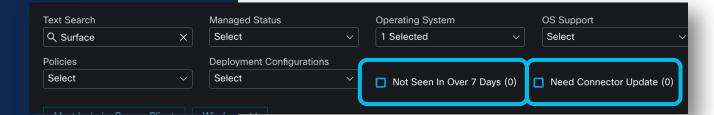
Jamf Pro

All the Normal DI Searches are Usable

- String Searches
- Management:
 - By DM, NOT CSC
- OS Support
- Type:
 - Server, Desktop, etc.
- Other sources
- CSC Specific



CSC Specific Filters



- Deployment
- Not Seen in Over 7 Days
- Need Connector Update

"Cloud management capability is a game-changer for configuration management of Secure Client on the endpoint, particularly for software updates and config file management."

- Early Field Trial Customer

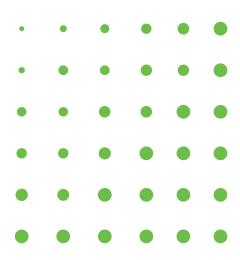
"Once complete, the product will be a huge improvement over the old way of managing SSL VPN clients."

- Early Field Trial Customer



Installing Cisco Secure Client





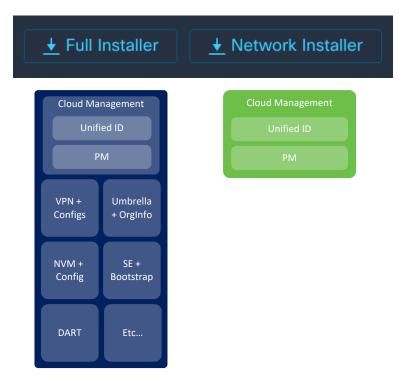
Installing CSC

• Full Installer:

All selected Modules & their configurations.

Network Installer:

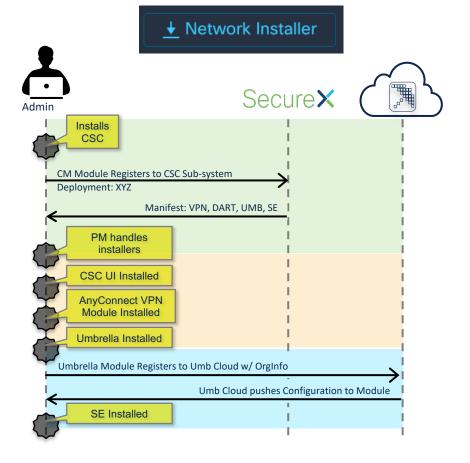
 Installs Cloud Management first, then PM pulls the manifest from deployment and installs each module and configuration one at a time.



^{*}These installers will ALWAYS include the CM module

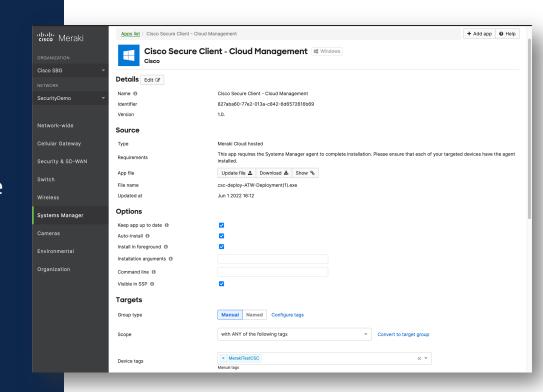
Network Installer

- Lightweight installer
 - Installs the Cloud Management
 Module with its config only
 - After CM registers to SecureX, the Manifest directs the rest of the installations with their configs



Installing from a Device Manager

- Either Full or Network Installer
 - Using a Device Manager
 - Using your own endpoint software manager
 - Whatever tools your company normally uses to push out / install software



Installing CSC

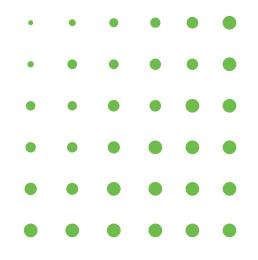
- Can be installed from headend (web deploy) just like AC 4.x
 - All "AC" modules and configurations can be pushed this way
 - Not: Cloud Management or Secure Endpoint
- Umbrella will continue updating ERC & AC Module
 - CSC Umbrella Module will no longer be controlled by Umbrella

Deployments w/ Secure Endpoint and Orbital

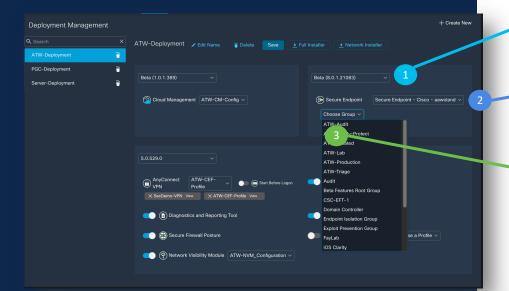








Configuring Secure Endpoint



Select Desired SE Version

Select your SE Integration

There can be more than one

Choose the SE Group

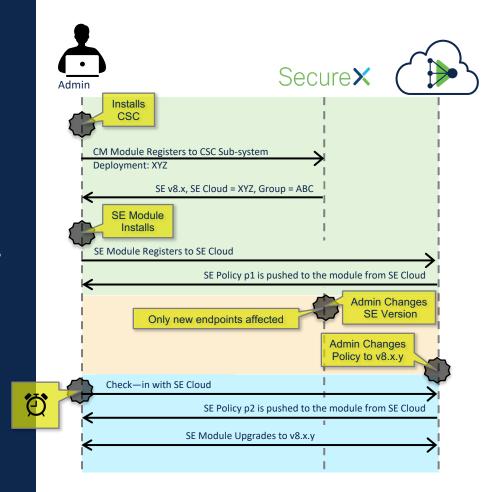
All endpoints who install the module via this deployment, will be assigned to this group, when the CSE module registers with the CSE cloud.

The bootstrap file configures new installs of SE to join that Secure Endpoint tenant and that group

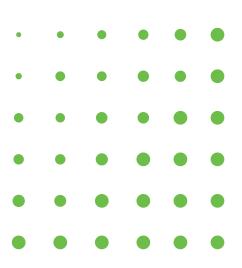


Bootstrap?

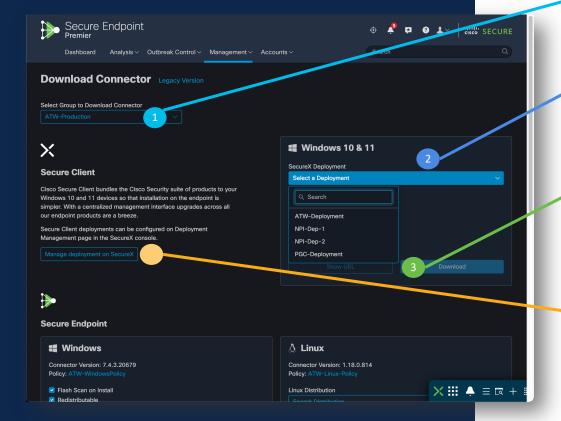
- Secure Client's SE config is just to get the SE module to install & register to SE Cloud.
 - Then: ALL control of the SE module comes from SE Cloud.
 - Version updates, group changes, etc...



Secure Endpoint Cloud



SE Cloud



Management > Download Connector

Select SE Group

Unchanged Behavior

CSC Deployments

List of CSC Deployments from SecureX Loads & one should be selected.

Download

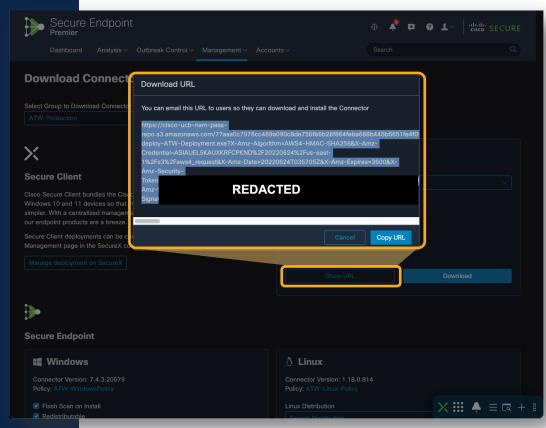
Downloads the FULL Installer

Manage deployment in SecX

X-Launches a new tab/window – to the SecureX dashboard... It doesn't redirect to the deployment management page (yet)

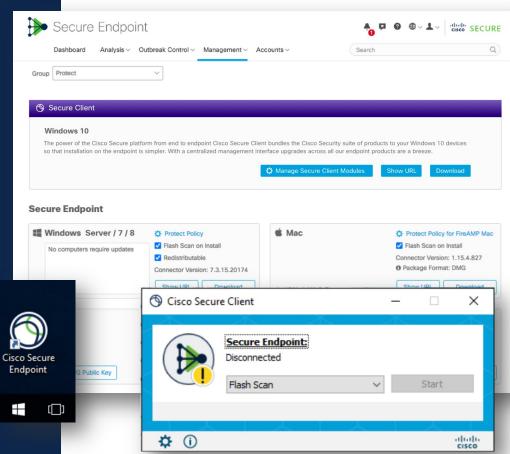
SE Portal - URL

- Yes, you still have the direct URL to send out to download the installer.
- URL is for the FULL Installer

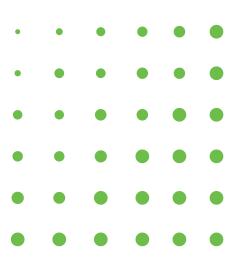


SE without "AC"

- It is possible to deploy Secure Endpoint v8.x by itself
 - No other modules, no Cloud Management with SecureX, etc.
 - Deploy just like Secure Endpoint v7.x
 and it will have the Secure Client
 UI; but no other SC components



Upgrading



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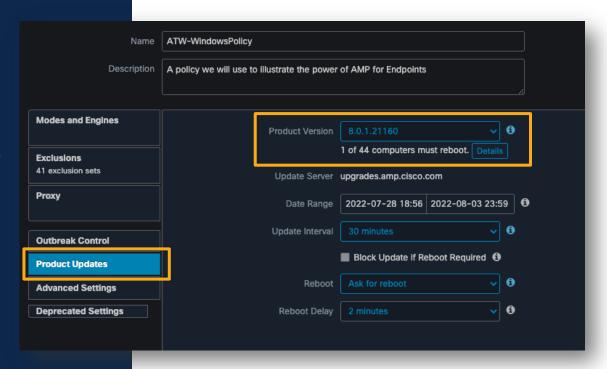


Upgrading Secure Endpoint

- Cisco Secure Client WILL uninstall the old version when it is installed
 - Cloud Install from SE Cloud to v8.x
 - 64-bit Windows Only
 - Win10/Server2016 or newer
 - Older OS's & 32-bit will remain in 7.5.x train



Upgrading Secure Endpoint – Using Policy





Upgrading AnyConnect

- Cisco Secure Client WILL uninstall the old versions when it is installed.
 - Inline upgrade from AnyConnect Headends
 - ASA, FTD, ISE
 - No webdeploy for Cloud Management Module (yet)
 - Even removes the Endpoint Roaming Client (ERC) and uses its configuration

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Frequently Asked Questions

- No, Duo & 1000 Eyes are not part of this release
 - 1000 Eyes in planning right now
- macOS and Linux on short follow roadmap
- CSC may be used with or without the Cloud Management
- Web-based management is only available within SecureX

- CSC is Windows Only in this release
- Seamless upgrade through existing paths
- AnyConnect 4.x still exists for customers who don't want/need to upgrade
- Cisco Branding has gone ahead and rebranded AnyConnect as Cisco Secure Client everywhere

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Cisco+ Secure Connect Radically simple, unified SASE turnkey solution

Simple

Increase business agility through an easy to consume and use as-a-service subscription that is cost-effective

Secure

Protect across every point of service - user, device, application - enforcing security closest to threats

Intelligent

Deliver actionable insights end-to-end, to predict, understand, and remediate the application experience

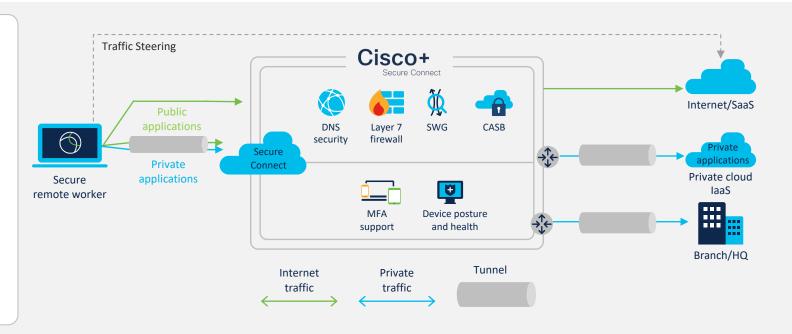


Built for Speed and Simplicity

Cisco+ Secure Connect Secure Remote Worker

Core elements

- Internet Security
 - DNS-Layer Sec
 - SWG Proxy
 - CASB
 - DLP
 - Cloud Firewall
- Private access
 - Device posture
 - SAML Auth
 - Access control



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